

Table of Contents

Introduction	11
Part I	
ICT ISSUES IN RURAL AREAS	
Issues and perspectives.....	15
Chapter 1. Fundamental issues	19
Introduction	19
1. Telecommunications infrastructure and services in rural areas.....	20
2. ICT development models	28
3. Observation and measurement in the field of ICT	34
Chapter 2. Societal issues	41
Introduction	41
1. Public access points, telecottages and telecentres.....	42
2. On-line access to public services.....	50
3. Local governance	58
Chapter 3. Economic issues	65
Introduction	65
1. Small and medium size enterprises in rural areas and ICT.....	66
2. The creation of new activities through ICT	73
3. Conclusion: attractiveness of communities and territories	83
Chapter 4. Policy recommendations.....	89
1. Telecommunications infrastructure	89
2. Implementation of ICT projects	90
3. Observation and measurement of ICT in rural areas.....	91
4. Public access points.....	91
5. On-line access to public services.....	92
6. Local governance	93
7. Implementation of ICT by SMEs	94
8. Creation of new activities	95

Part II
CASE STUDIES

Geographical diversity	91
Regions	91
Sub-regions	91
Communities	91
Case Study 1. The Poitou-Charentes Region and ICTS	101
1. Background	101
2. An ICT strategy	101
3. First initiatives in favour of rural areas.....	101
Case Study 2. ICT strategies and projects in the rural areas of Mid-western and Southwestern Ireland	101
Introduction: Information Society and New Economy in Ireland	101
1. The Midwest programme for ICT and emphasis on rural areas	101
2. The Southwest strategy for ICT, societal and rural concerns	111
Conclusion.....	111
Case Study 3. The Highlands and Islands of Scotland and ICT	121
1. Highlands and Islands Enterprise	121
2. Infrastructure and ICT strategies	121
3. Results achieved.....	121
4. The Western Isles	121
5. Perspectives	131
Case Study 4. ICT in Matawinie (Quebec, Canada)	131
Introduction.....	131
1. Community Access Centers (CACs)	131
2. Economic and social development initiatives.....	131
3. SME training initiatives.....	131
Case Study 5. Keewaytinook Okimakanak Communities, Northwestern Ontario, Canada and ICT	131
Introduction.....	131
1. Previous ICT projects	131
2. The Kuh Ke Nah smart community	131
Case Study 6. Parthenay District, Pays de Gâtine (Deux-Sèvres, Poitou-Charentes, France) and ICT	131
Introduction.....	131

Part II
CASE STUDIES

Geographical diversity.....	91
Regions	91
Sub-regions	91
Communities	91
Case Study 1. The Poitou-Charentes Region and ICTS.....	101
1. Background	101
2. An Information Strategy	101
3. Policies in favour of rural areas.....	101
Case Study 2. Information Society and projects in the rural areas of Mid-western Ireland.....	105
Introduction to the Information Society and the Information Strategy for Ireland	105
The programme for ICT development in rural areas	106
A rural strategy for ICT development and its concerns	114
.....	119
Case Study 3. Information and Communications Technology (ICT) in the Shetland Islands and Isle of Man.....	121
Shetland Islands Economic Development Strategy and ICT Strategy	121
.....	121
.....	121
.....	124
.....	124
.....	128
.....	128
.....	130
.....	130
.....	133
.....	133
.....	134
.....	135
.....	136
Case Study 4. Information and Communications Technology (ICT) in Western Ontario, Canada.....	139
Western Ontario's Information Strategy	139
.....	140
.....	141
.....	141
.....	145
.....	145

1.	Start-up and development of digital age town project.....	146
2.	The originality of the Parthenay digital age town project.....	148
3.	Sectoral policies.....	152
4.	La Gâtine and ICTs.....	157
5.	Prospects for ICT in Parthenay and the <i>Pays de Gâtine</i>	158
Case Study 7.	A rural ICT training network: "Dillon-net", Beaverhead, Madison and Silverbow Counties, Montana, USA	161
	Introduction	161
1.	The experience of Dillon-net.....	162
2.	New perspectives for Dillon-net	163
Case Study 8.	Business and Technology Center in Maddock, Benson County, North Dakota, USA	167
	Introduction	167
1.	Putting it all together.....	168
2.	New business developments	170
3.	Future projects	171
Bibliography	173
Appendix 1.	Information and Communication Technologies and their implications for the development of rural areas.....	175
1.	Objectives, logic and method of the study	175
2.	Questionnaire	177
3.	Issues concerning ICT and rural development.....	179
Appendix 2.	Internet sites consulted for this report	185
1.	Canada	185
2.	France	185
3.	Ireland	186
4.	United Kingdom	186
5.	United States	187
6.	European Commission	187
7.	Other countries.....	188
Appendix 3.	Tables and Graphs	189
List of Tables		
1.	Access technologies transmission speed	189
2.	Policies and programmes to reduce the digital divide	190
Figure		
1.	Internet access in the business sector by firm size.....	191