Contents

List of Tables		viii
A_{i}	cknowledgements	ix
Notes on Contributors		x
	Introduction	1
	Origins	1
	Issues	3
	Terminology	5
1	Social Care in Europe	10
	Tim Blackman	
	Ageing and social care	11
	Coverage of social care services	14
	Ageing and dependency	18
	Conclusion	25
2	Models of Care	27
	Helen Bartlett and Tim Blackman	
	Introduction	27
	Overview of welfare models in Europe	28
	Factors influencing models of care	31
	The trend towards welfare pluralism	34
	Implications for delivery and quality of care	37
	Conclusion	39
3	Denmark	42
	Merete Platz and Sally Brodhurst	
	State, family and individual responsibilities	42
	Structure, funding and organization of services	43
	Coverage and variations in provision	46
	Charges	48
	Older people's incomes	48
	Access and entitlement	50
	Standards and quality	51
	Choice	52
	Information about services	53

vi Contents

4	Norway	55
	Mia Vabø and Sally Brodhurst	
	State, family and individual responsibilities	55
	Structure, funding and organization of services	56
	Charges	60
	Older people's incomes	60
	Access and entitlement	61
	Standards and quality	63
	Choice and information	65
5	The United Kingdom	68
	Sally Brodhurst and Caroline Glendinning	
	State, family and individual responsibilities	68
	Structure, funding and organization of services	69
	Coverage and variations in provision	72
	Charges	73
	Older people's incomes	74
	Access and entitlement	75
	Standards and quality	77
	Choice	78
	Information about services	80
6	Ireland	83
	Janet Convery	0.2
	State, family and individual responsibilities	83
	Structure, funding and organization of services	85
	Coverage and variation in provision	87
	Charges	89
	Older people's incomes	89
	Access and entitlement	90
	Standards and quality	92
	Choice and information	93
7	Italy	96
,	Janet Convery and Elisabetta Cioni	0.6
	State, family and individual responsibilities	96
	Structure, funding and organization of services	98
	Coverage and variations in provision	100
	Charges	102
	Older people's incomes	102
	Access and entitlement	104
	Choice and information	106

8	Greece	108
	Janet Convery and Anna Amera	
	State, family and individual responsibilities	108
	Structure, funding and organization of services	111
	Coverage and variations in provision	117
	Older people's incomes	118
	Access and entitlement	119
	Standards, quality and choice	120
9	The Case Studies	122
	Tim Blackman, Anna Amera, Sally Brodhurst, Elisabetta	
	Cioni, Janet Convery, Gunvor Erdal, Evangelos Paroussis,	
	Merete Platz, Bridget Robb and Mia Vabø	
	Mrs A: terminally ill with high-level needs	123
	Mr B: suffered a stroke, living alone	128
	Miss C: living alone, with mild confusion	133
	Mrs D: recently widowed and discharged from	
	hospital after a heart attack	139
	Summary	144
	Discussion and conclusions	145
10	Social Exclusion and Social Care	152
	Tim Blackman	
	Ageing and social exclusion	153
	Welfare culture and social exclusion	162
	Allocation of resources	166
	Assessment	170
	Care settings	174
	Conclusion	179
11	Conclusion: Issues and Solutions	181
	Tim Blackman	
	Welfare regimes, care systems and	
	cross-national policy transfer	181
	The Danish model	184
	Decentralization and integration	189
	Assessment of need	193
	Supporting informal care	196
	A social model	198
	Empowerment	201
	Conclusion	202
Refe	erences and Further Reading	206
Indov		221

List of Tables

Receipt of publicly funded long-term care, female	
employment and GDP	15
Help received by older people in Italy from informal	
	97
Examples of social care services offered to Mrs A	124
Examples of social care services offered to Mr B	129
Examples of social care services offered to Miss C	134
Examples of social care services offered to Mrs D	140
In-patient hospital care: beds and length of stay	178