

Contents

HCI in Supervisory Control: Twelve Dilemmas	1
T. B. Sheridan	
I Research in Human Error, Operator Behaviour and Operator Models	13
1 Errors in Situation Assessment: Implications for System Design	15
M. R. Endsley	
2 Errors and Error Recovery	27
T. W. van der Schaaf, L. Kanse	
3 Analysis and Prediction of Failures in Complex Systems: Models & Methods	39
E. Hollnagel	
4 Scenarios, Function Allocation and Human Reliability	43
M. D. Harrison	
5 Experience Feedback and Safety Culture as Contributors to System Safety	47
M. Schöbel, S. Szameitat	
6 Operator Modelling and Analysis of Behavioural Data in Human Reliability Analysis	51
O. Sträter	
Discussion Session I	55
II Influence of Human-Machine-Interfaces in Technical Systems	57
A Project Overview: Influence of Human-Machine-Interfaces on the Error-Proneness of Operator Interaction with Technical Systems	59
P. F. Elzer, B. Boussoffara	
1 Attributes of the Interface Affect Fault Detection and Fault Diagnosis in Supervisory Control	65
T. Heinbokel, R. H. Kluwe	

2 Evaluation of Interfaces by Means of Experiments: what's behind Taxonomy?	79
B. Boussoffara, P. F. Elzer	
3 Human Performance and Interface-Design – Some Remaks based on Experiments	89
P. Stolze, O. Sträter	
4 Putting the Normative Decision Model into Practice	99
T. Grams	
Discussion Session II	109
III Technical Aspects	111
1 Multimedia Interfaces and Process Control: The Role of Expressiveness	113
J. L. Alty	
2 Ecological Interface Design: Some Premises	125
J. M. Flach	
3 Ecological Interface Design (EID) and the Management of Large Numbers of Intelligent Agents	137
J. D. Lee, T. Geb, E. Pollack	
4 Operator Support in Technical Systems	153
H. Bubb	
5 Interfaces for Every Day Things	163
K. Röse	
6 Operator Process Interfaces – A Retrospective View of the `90s	167
K. Zinser	
7 Acceptance of new Technology and Layout in Control Rooms	173
J. W. de Vries	
8 Advanced User Interface Design for Aircraft Cockpit Devices	177
J. Marrenbach	
9 AMEBICA- An Auto Adaptive Multimedia Environment Based on Intelligent Collaborating Agents	181
C. J. Khalil	

IV	Management Issues and Operator Training	187
1	Safety Culture	189
	R. Trimpop	
2	Study of Errors by Means of Simulation and Training	201
	A. Drøivoldsmo	
3	Operator Training and Implication for the Practice	207
	H-G. Stürenburg	
4	Function Distribution between Man and Machine: Experiments performed in FANSTIC II	211
	B-B. Borys	
V	Final Discussion	217
	Discussion Session V	219