

# Contents

Preface	xv
Acknowledgments	xxi
The Author	xxv
Introduction	1
1. The Case for Positive Turbulence	5
2. The Dynamics of Positive Turbulence	21
3. Strategies for Increasing Receptivity to Positive Turbulence	39
4. Strategies for Developing Positive Turbulence in Teams	59
5. Strategies for Managing Positive Turbulence	81
6. Positive Turbulence in Action	115
Appendix A: Selected Resources	151
Appendix B: Targeted Innovation	177
References	187
Index	191