Contents

	Preface	page vii
	List of Contributors	viii
1	What Works at Work: Overview and Assessment Casey Ichniowski, Thomas A. Kochan, David I. Levine, Craig Olson, and George Strauss	1
2	Diffusion and Performance of Modular Production in the U.S. Apparel Industry <i>John T. Dunlop and David Weil</i>	38
3	Modular Production: Improving Performance in the Apparel Industry Peter Berg, Eileen Appelbaum, Thomas Bailey, and Arne L. Kalleberg	62
4	The Participatory Bureaucracy: A Structural Explanation for the Effects of Group-Based Employee Participation Programs on Productivity in the Machined Products Sector Maryellen R. Kelley	81
5	Methodological Issues in Cross-sectional and Panel Estimates of the Link between Human Resource Strategies and Firm Performance Mark A. Huselid and Brian E. Becker	111
6	The Adoption of High-Involvement Work Practices Frits K. Pil and John Paul MacDuffie	137

vi	Contents

7	The Effects of Total Quality Management on Corporate Performance: An Empirical Investigation George S. Easton and Sherry L. Jarrell	172
8	Implementing Effective Total Quality Management Programs and Financial Performance: A Synthesis of Evidence from Quality Award Winners Kevin B. Hendricks and Vinod R. Singhal	234
9	Public Policy Implications David I. Levine	273
	Index	283