Contents

Foreword vii

Introduction 1

I. LINGUISTIC PERSPECTIVES

Electronic Language: A new variety of English 13
Milena Collot and Nancy Belmore

Oral and written linguistic aspects of computer conferencing 29
Simeon J. Yates

Linguistic and interactional features of Internet Relay Chat 47
Christopher C. Werry

Functional comparisons of face-to-face and computer-mediated decision making interactions 65
Sherri L. Condon and Claude G. Čech

Two variants of an electronic message schema 81
Susan Herring

II. SOCIAL AND ETHICAL PERSPECTIVES

Managing the virtual commons: Cooperation and conflict in computer communities 109
Peter Kollock and Marc Smith

Our passionate response to virtual reality 129
Nancy R. Deuel

Cyberfeminism 147
Kira Hall

III. CROSS-CULTURAL PERSPECTIVES

Computer-mediated conversations as a new dimension of intercultural communication between East Asian and North American college students 173
Ringo Ma

Perceptions of American culture: The impact of an electronically-mediated cultural exchange program on Mexican high school students 187
Mary Elaine Meagher and Fernando Castaños

Visible conversation and academic inquiry: CMC in a culturally diverse classroom 203
Gregory G. Colomb and Joyce A. Simutis

IV. CMC AND GROUP INTERACTION

Group dynamics in an e-mail forum 225
Joan Korenman and Nancy Wyatt

Writing to work: How using e-mail can reflect technological and organizational change 243
Oren Ziv

The rhetorical dynamics of a community protest in cyberspace: What happened with Lotus Marketplace 265
Laura J. Gurak

References 279

Index of names 309

Index of subjects 313