

# Table of Contents

G-Networks: Multiple Classes of Positive Customers, Signals, and Product Form Results . . . . .	1
<i>Erol Gelenbe</i>	
Spectral Expansion Solutions for Markov-Modulated Queues . . . . .	17
<i>Isi Mitrani</i>	
M/G/1-Type Markov Processes: A Tutorial . . . . .	36
<i>Alma Riska, Evgenia Smirni</i>	
An Algorithmic Approach to Stochastic Bounds . . . . .	64
<i>J.M. Fourneau, N. Pekergin</i>	
Dynamic Scheduling via Polymatroid Optimization . . . . .	89
<i>David D. Yao</i>	
Workload Modeling for Performance Evaluation . . . . .	114
<i>Dror G. Feitelson</i>	
Capacity Planning for Web Services (Techniques and Methodology) . . . . .	142
<i>Virgilio A.F. Almeida</i>	
End-to-End Performance of Web Services . . . . .	158
<i>Paolo Cremonesi, Giuseppe Serazzi</i>	
Benchmarking . . . . .	179
<i>Reinhold Weicker</i>	
Benchmarking Models and Tools for Distributed Web-Server Systems . . . . .	208
<i>Mauro Andreolini, Valeria Cardellini, Michele Colajanni</i>	
Stochastic Process Algebra: From an Algebraic Formalism to an Architectural Description Language . . . . .	236
<i>Marco Bernardo, Lorenzo Donatiello, Paolo Ciancarini</i>	
Automated Performance and Dependability Evaluation Using Model Checking . . . . .	261
<i>Christel Baier, Boudewijn Haverkort, Holger Hermanns, Joost-Pieter Katoen</i>	
Measurement-Based Analysis of System Dependability Using Fault Injection and Field Failure Data . . . . .	290
<i>Ravishankar K. Iyer, Zbigniew Kalbarczyk</i>	

Software Reliability and Rejuvenation: Modeling and Analysis . . . . .	318
<i>Kishor S. Trivedi, Kalyanaraman Vaidyanathan</i>	
Performance Validation of Mobile Software Architectures . . . . .	346
<i>Vincenzo Grassi, Vittorio Cortellessa, Raffaella Mirandola</i>	
Performance Issues of Multimedia Applications . . . . .	374
<i>Edmundo de Souza e Silva, Rosa M. M. Leão, Berthier Ribeiro-Neto, Sérgio Campos</i>	
Markovian Modeling of Real Data Traffic: Heuristic Phase Type and MAP Fitting of Heavy Tailed and Fractal Like Samples . . . . .	405
<i>András Horváth, Miklós Telek</i>	
Optimization of Bandwidth and Energy Consumption in Wireless Local Area Networks . . . . .	435
<i>Marco Conti, Enrico Gregori</i>	
Service Centric Computing – Next Generation Internet Computing . . . . .	463
<i>Jerry Rolia, Rich Friedrich, Chandrakant Patel</i>	
European DataGrid Project: Experiences of Deploying a Large Scale Testbed for E-science Applications . . . . .	480
<i>Fabrizio Gagliardi, Bob Jones, Mario Reale, Stephen Burke</i>	
<b>Author Index</b> . . . . .	501