
CONTENTS

Acknowledgments	vii
Foreword	ix
<i>Harry C. Triandis</i>	
1. Introduction and Overview	1
<i>Janet M. Bennett</i>	
<i>Milton J. Bennett</i>	
<i>Dan Landis</i>	
PART I: State of the Art of Intercultural Training	11
2. Intercultural Training in Historical Perspective	13
<i>Margaret D. Pusch</i>	
3. An Analysis of Methods for Intercultural Training	37
<i>Sandra M. Fowler</i>	
<i>Judith M. Blohm</i>	
4. Instrumentation in Intercultural Training	85
<i>R. Michael Paige</i>	
5. Evaluation Studies of Cross-Cultural Training Programs: A Review of the Literature From 1988 to 2000	129
<i>Mark E. Mendenhall</i>	
<i>Günter K. Stahl</i>	
<i>Ina Ehnert</i>	
<i>Gary Oddou</i>	
<i>Joyce S. Osland</i>	
<i>Torsten M. Köhlmann</i>	
PART II: Theory Into Practice	145
6. Developing Intercultural Sensitivity: An Integrative Approach to Global and Domestic Diversity	147
<i>Janet M. Bennett</i>	
<i>Milton J. Bennett</i>	
7. Fundamental Psychological Processes in Intercultural Relations	166
<i>John W. Berry</i>	

8. Psychological Theories of Culture Contact and Their Implications for Intercultural Training and Interventions <i>Colleen Ward</i>	185
9. Translating Conflict Face-Negotiation Theory Into Practice <i>Stella Ting-Toomey</i>	217
10. Embodied Ethnocentrism and the Feeling of Culture: A Key to Training for Intercultural Competence <i>Milton J. Bennett</i> <i>Ida Castiglioni</i>	249
11. Media and Intercultural Training <i>Carlos E. Cortés</i>	266
PART III: Training for Specific Contexts	287
12. Study Abroad at the University Level <i>Kenneth Cushner</i> <i>Ata U. Karim</i>	289
13. Intercultural Reentry of Students and Professionals: Theory and Practice <i>Judith N. Martin</i> <i>Teresa Harrell</i>	309
14. Long-Term Cross-Cultural Adaptation: Training Implications of an Integrative Theory <i>Young Yun Kim</i>	337
15. The Evolution of Cross-Cultural Training in the Peace Corps <i>Laurette Bennhold-Samaan</i>	363
16. Diversity Management and Training in Non-American Forces <i>Donna Winslow</i> <i>Stefan Kammhuber</i> <i>Joseph L. Soeters</i>	395
17. Looking Into Studies of Heterogeneous Small Groups: An Analysis of the Research Findings <i>Aysen Bakir</i> <i>Dan Landis</i> <i>Kenji Noguchi</i>	416
PART IV: Final Thoughts	435
18. Afterword: Reflections on the Future of Training <i>George Renwick</i>	437
19. Synthesizing Theory Building and Practice in Intercultural Training <i>Dan Landis</i> <i>Dharm P. S. Bhawuk</i>	453
Author Index	469
Subject Index	485
About the Editors	507
About the Contributors	509