

Inhaltsverzeichnis

Abstract	V
1 Introduction	1
2 Research method and empirical context.....	2
2.1 Empirical research approaches in the field of ERP-systems research	2
2.2 Applied research method	4
2.3 Empirical context.....	6
3 Measuring the success of ERP-systems	9
3.1 Operationalization of success.....	9
3.2 Measurement of success	10
3.3 Empirical results	11
4 Organizational influence on the success of ERP-systems?	15
4.1 Motivations for the supposed influence	15
4.2 Operationalization of the organizational structure.....	19
4.3 Empirical results	22
4.3.1 Causal analysis.....	22
4.3.2 Cluster analysis.....	26
5 Summary and Outlook.....	31
References	32