

CONTENTS

Preface	xi
INTRODUCTION	1
1. From the Individual Interview to the Interview Society Jaber F. Gubrium and James A. Holstein	3
2. The History of the Interview Jennifer Platt	33
PART I. FORMS OF INTERVIEWING	55
3. Survey Interviewing Royce A. Singleton, Jr., and Bruce C. Straits	59
4. Qualitative Interviewing Carol A. B. Warren	83
5. In-Depth Interviewing John M. Johnson	103
6. The Life Story Interview Robert Atkinson	121

7. Focus Group Interviewing	141
David L. Morgan	
8. Postmodern Trends in Interviewing	161
Andrea Fontana	
PART II. DISTINCTIVE RESPONDENTS	177
9. Interviewing Children and Adolescents	181
Donna Eder and Laura Fingerson	
10. Interviewing Men	203
Michael L. Schwalbe and Michelle Wolkomir	
11. Interviewing Women	221
Shulamit Reinharz and Susan E. Chase	
12. Queering the Interview	239
Travis S. K. Kong, Dan Mahoney, and Ken Plummer	
13. Interviewing Older People	259
G. Clare Wenger	
14. Race, Subjectivity, and the Interview Process	279
Christopher Dunbar, Jr., Dalia Rodriguez, and Laurence Parker	
15. Interviewing Elites	299
Teresa Odendahl and Aileen M. Shaw	
16. Interviewing the Ill	317
Janice M. Morse	
PART III. AUSPICES OF INTERVIEWING	331
17. Cross-Cultural Interviewing	335
Anne Ryen	
18. Interviewing in Medical Settings	355
Kathleen A. Zoppi and Ronald M. Epstein	

19.	Therapy Interviewing	385
	Gale Miller, Steve de Shazer, and Peter De Jong	
20.	Journalistic Interviewing	411
	David L. Altheide	
21.	Forensic Investigative Interviewing	431
	Ian K. McKenzie	
22.	Interviewing in Education	453 X
	William G. Tierney and Patrick Dilley	
23.	Context and the Employment Interview	473
	Gary P. Latham and Zeeva Millman	
	PART IV. TECHNICAL ISSUES	487
24.	Elicitation Techniques for Interviewing	491
	Jeffrey C. Johnson and Susan C. Weller	
25.	The Reluctant Respondent	515
	Patricia A. Adler and Peter Adler	
26.	In-Person versus Telephone Interviewing	537
	Roger W. Shuy	
27.	Computer-Assisted Interviewing	557
	Mick P. Couper and Sue Ellen Hansen	
28.	Standardization and Interaction in the Survey Interview	577
	Nora Cate Schaeffer and Douglas W. Maynard	
29.	Internet Interviewing	603
	Chris Mann and Fiona Stewart	
30.	Transcription Quality	629
	Blake D. Poland	
31.	Computer-Assisted Analysis of Qualitative Interview Data	651
	Cliff F. Scalet	

PART V. ANALYTIC STRATEGIES 671

- 32. Qualitative Interviewing and Grounded Theory Analysis** 675
Kathy Charmaz
- 33. Analysis of Personal Narratives** 695
Catherine Kohler Riessman
- 34. Analytic Strategies for Oral History Interviews** 711
Richard Cándida Smith
- 35. Narrative, Interviews, and Organizations** 733
Barbara Czarniawska
- 36. Institutional Ethnography: Using Interviews to Investigate Ruling Relations** 751
Marjorie L. DeVault and Liza McCoy
- 37. Ethnomethodological Analyses of Interviews** 777
Carolyn D. Baker

PART VI. REFLECTION AND REPRESENTATION 797

- 38. Revisiting the Relationship between Participant Observation and Interviewing** 801
Paul Atkinson and Amanda Coffey
- 39. Personal and Folk Narrative as Cultural Representation** 815
Kirin Narayan and Kenneth M. George
- 40. The Cinematic Society and the Reflexive Interview** 833
Norman K. Denzin
- 41. Their Story/My Story/Our Story: Including the Researcher's Experience in Interview Research** 849
Carolyn Ellis and Leigh Berger
- 42. Poetic Representation of Interviews** 877

43. Interviewing at the Border of Fact and Fiction	893
Paul C. Rosenblatt	
44. Interviewing, Power/Knowledge, and Social Inequality	911
Charles L. Briggs	
Author Index	923
Subject Index	951
About the Editors	969
About the Contributors	971