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1	Today, our lives revolve around diverse work organizations, universities, banks, hospitals and factories. Work organizations are structures and groups of people organized to achieve goals efficiently. For-profit work organizations have financial goals, normally profit maximization. Non-profit work organizations, such as Friends of the Earth, organize their activities around raising public awareness and lobbying politicians and governments to protect the environment, wildlife, and to reduce greenhouse gas emissions.	6
2	Organizational behaviour is an interdisciplinary field concerned with studying the behaviour of people in the workplace, why things happen the way they do, what purposes they serve, and what effects change or transformation have on people	8
3	The ability to understand behaviour in the workplace is a necessary prerequisite for making informed choices and for influencing organizational action	18
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