CONTENTS

PREFACE

PARTI

THE INCOMING STREAM OF CALLS

Che	apter			Page							
1	TH	IEORY OF THE SIMPLE STREAM									
	1	Definition and statement of the problem	•••	11							
	2	Elementary solution		12							
	3	Method of differential equations		15							
	4	Intensity of a simple stream		17							
	5	A stream with a variable parameter	•••	18							
2	GENERAL PROPERTIES OF STATIONARY STREAMS										
	6	The stream of demands as a random process	***	23							
	7	Fundamental properties of stationary streams		26							
	8	General form of a stationary stream without after-effects	•••	30							
3	PAI	LM'S FUNCTIONS									
Ü	9	Definition and proof of existence		37							
	10	Palm's formulae		39							
	11	The intensity of a stationary stream — Korolyuk's theorem	•••	41							
4	STI	REAMS WITH LIMITED AFTER-EFFECTS									
7	12	Another method of describing a stream of calls		43							
	13	Streams with limited after-effects		44							
_	ттъ	MIT THEODEM									
5		MIT THEOREM		49							
	14	•	•••	51							
	15		•••	55							
	16	Limit theorem	•••	33							
		$PART\ II$									
		SYSTEMS WITH LOSSES									
	17	Introductory remarks	•••	57							
		•	_								
6											
	18	•	***	60							
	19		•••	63							
	20		•••	65							
	21	The ergodic theorem	•••	69							

CONTENTS

Cha	pter									Page
	ERLANG'S	PROBLEM	A FOR	AN I	NFI	NITE	CO	LLECT	ION	
·		as for the gene						•••		73
		of the proble			•••			•••	•••	75
		with a variable				•••	•••	•••	•••	77
		nite collection		an arbi						70
	the lengt	ths of convers	ation	***	•••		•••	•••	•••	79
0	DATAGE DI	DODE TOWN								
8	PALM'S P		,							82
		nt of the prob ary calculation		•••	• • •	•••	•••	•••	•••	84
		ary calculation		•••	•••					87
		on from the b					•••			88
		s transformati						•••	•••	90
	-	nation of fund			•••	•••	•••			91
	-	on of function		• /	frac	tions		•••		93
	33 Conclusi							•••		94
			P	1RT I	77					
			1. 23	11/1 1	11					
		SYSTEM	IS AT	LOW	TNC	DE	LAY			
		SIBIBN	10 111	323011						
Q	THE CASE	OF AN EX	PONE	ATTM	T. D	ISTRI	RUT	TON FO)R	
9	THE CASE						BUT	'ION FO	OR	
9	THE LENG	GTH OF C	ONVE	RSAT			BUT	TON FO	OR 	96
9	THE LENG	GTH OF C ities of differe	ONVE	RSAT	ION 	S 	BUT 	'ION FO 		96 99
9	THE LENG	GTH OF C	ONVE	RSAT	ION 	S 	•••	•••	OR 	
	THE LENG 34 Probabil 35 The dist	GTH OF C ities of differe cribution func	ONVE int states tion of t	RSAT s he waiti	ION ng ti	S me				
	THE LENG 34 Probabil 35 The dist SINGLE-L	GTH OF Control of the	ONVE int states tion of t	RSAT s he waiti	ION ng ti	S me				
	THE LENG 34 Probabil 35 The dist SINGLE-L CONVERS.	GTH OF C ities of differe ribution func INE SYST ATION	CONVE	RSAT: s he waiti	ION ng ti	S ime FIXEI			 OF	99
	THE LENG 34 Probabil 35 The dist SINGLE-L CONVERS. 36 Differen	GTH OF C ities of differe tribution func- INE SYST ATION ice-differential	CONVE	RSAT: s he waiti WITH ons for t	ION ng ti A	S ime FIXEI oblem	 D LE		 OF	99
	THE LENG 34 Probabil 35 The dist SINGLE-L CONVERS. 36 Differen	GTH OF C ities of differe ribution func INE SYST ATION	CONVE	RSAT: s he waiti WITH ons for t	ION ng ti A	S ime FIXEI			 OF	99
	THE LENG 34 Probabil 35 The dist SINGLE-L CONVERS. 36 Differen	GTH OF C ities of differe tribution func- INE SYST ATION ice-differential	CONVE	RSAT: s he waiti WITH ons for t	ION ng ti A	S ime FIXEI oblem	 D LE		 OF	99
10	THE LENG 34 Probabil 35 The dist SINGLE-L CONVERS. 36 Differen 37 Distribu	GTH OF C ities of differe tribution func- TINE SYST ATION accedifferential trion function	CONVE	RRSAT: s the waiti WITH ons for the transfer to the second to the s	ION ng ti A he prime	S me FIXEI oblem	 D LE 	 : :NGTH 	 OF	99
10	THE LENG 34 Probabil 35 The dist SINGLE-L CONVERS 36 Differen 37 Distribu GENERAL	GTH OF Control of Cont	CONVE ent states tion of t EMS ' equatio of the v	RSAT: s the waiti WITH ons for ti vaiting t	ION ng ti A ! he prime	S ime FIXEI oblem	 D LE 	 : :NGTH :	 OF	99
10	THE LENG 34 Probabil 35 The dist SINGLE-L CONVERS. 36 Differen 37 Distribu GENERAL 38 Stateme.	GTH OF Control of the cribution function function function function THEORY and of the problem.	EONVE ent states tion of the EMS of the volume of the volume of the mandal to the mandal to the total to the total total to the volume of the	RSAT: s the waiti WITH ons for the training to the second sec	ION ng ti A ! he prime	S me FIXEI oblem NE SY	 D LE 	 	 OF 	99 102 104
10	THE LENG 34 Probabil 35 The dist SINGLE-L CONVERS. 36 Differen 37 Distribu GENERAL 38 Stateme. 39 Subsidia	GTH OF Control of the problem of the	EONVE ent states tion of the EMS of the very constant of the very consta	CRSAT: s the waiti WITH ons for ti vaiting t INGLE I definit:	ION ng ti A ! he prime E-L!! tions	S ime FIXEI oblem NE SY	 D LE 7STE	 : :NGTH :	 OF 	99 102 104
10	THE LENG 34 Probabil 35 The dist SINGLE-L CONVERS. 36 Differen 37 Distribu GENERAL 38 Stateme. 39 Subsidia	GTH OF Control of the cribution function function function function THEORY and of the problem.	EONVE ent states tion of the EMS of the very constant of the very consta	CRSAT: s the waiti WITH ons for ti vaiting t INGLE I definit:	ION ng ti A ! he prime E-L!! tions	S ime FIXEI oblem NE SY	 D LE 	 	 OF 	102 104 106 107
10	THE LENG 34 Probabil 35 The dist SINGLE-L CONVERS. 36 Differen 37 Distribu GENERAL 38 Stateme. 39 Subsidia	GTH OF Control of the problem of the	EONVE ent states tion of the EMS of the very constant of the very consta	CRSAT: s the waiti WITH ons for ti vaiting t INGLE I definit:	ION ng ti A ! he prime E-L!! tions	S ime FIXEI oblem NE SY	 D LE 7STE	 	 OF 	102 104 106 107
10	THE LENG 34 Probabil 35 The dist SINGLE-L CONVERS. 36 Differen 37 Distribu GENERAL 38 Stateme. 39 Subsidia 40 The cha	GTH OF Cities of differential interpretation function function THEORY and of the probary hypotheses racteristic function functio	EONVE ent states tion of the vertical control of the v	ERSAT: s the waiti WITH ons for the vaiting to the triangle of the waiting to	A I he prime	S me FIXEI oblem NE SY	 D LE 7STE	 :NGTH : :MS 	 OF 	102 104 106 107
10	THE LENG 34 Probabil 35 The dist SINGLE-L CONVERS. 36 Differen 37 Distribu GENERAL 38 Stateme. 39 Subsidia 40 The cha	GTH OF Control of the problem of the	EONVE ent states tion of the vertical control of the v	ERSAT: s the waiti WITH ons for the vaiting to the triangle of the waiting to	A I he prime	S me FIXEI oblem NE SY	 D LE 7STE	 	 OF 	102 104 106 107 114
10	THE LENG 34 Probabil 35 The dist SINGLE-L CONVERS. 36 Differen 37 Distribu GENERAL 38 Stateme. 39 Subsidia 40 The cha	GTH OF Control of the probability of the probabilit	EONVE ent states tion of the vertical control of the v	ERSAT: s the waiti WITH ons for the vaiting to the triangle of the waiting to	A I he prime	S me FIXEI oblem NE SY	 D LE 7STE	 :NGTH : :MS 	 OF 	102 104 106 107 114
10	THE LENG 34 Probabil 35 The dist SINGLE-L CONVERS. 36 Differen 37 Distribu GENERAL 38 Stateme. 39 Subsidia 40 The cha	GTH OF Control of the probability of the probabilit	EONVE ent states tion of the vertical control of the v	ERSAT: s the waiti WITH ons for the vaiting to the triangle of the waiting to	A I he prime	S me FIXEI oblem NE SY	 D LE 7STE	 ENGTH EMS 	 OF 	102 104 106 107 114