

## TABLE OF CONTENTS

Foreword.....	1
Program Announcements (English, French, German,Russian, Spanish).....	3
<b>Sylvie Jacque and Maritina Paniagua</b> Survey of Bibliographic Services of International Intergovernmental Organizations.....	12
<b>Peter Hajnal</b> User Study of Information from International Governmental Organizations .....	23
<b>Michael Gehringer, Barbara Perry, Iris Anderson, Jane Keneshea, Yvonne Liem</b> Reference Service within the Joint Bank-Fund Library Network.....	30
<b>Claire Vayssade</b> Reference Services at the Organization for Economic Co-operation and Development(OECD).....	76
<b>Nina Kriz Leneman and Susanne Rodin</b> Reference Services at the United Nations Office at Geneva Library.....	86
<b>Donald Ross</b> The Organization of American States: Document Structure and Access.....	97
<b>Margaret H. Conyngham and Harriet Z. Gabbert</b> Reference Sources for Nuclear, Industrial and Social Questions in the Vienna International Centre Library .....	120

**Carole Modis**

Reference Service for Publications of Intergovernmental Organizations:  
World Health Organization Library.....131

**Barbara Beauzethier**

Reference Services for Intergovernmental Organizations' Publications:  
The Unesco Experience.....142

Contributors.....157