Contents

T	The contributors	
Foreword Dr Micheline Hancock-Beaulieu		vi
_	troduction Hugh Fleming	ix
Pá	urt 1 Frameworks	
1	Users D. Alasdair Kemp	29 29
2	Learning styles, strategies and stages <i>Nigel Ford</i> User education in further and higher education	29
•	compared and contrasted Colin Harrison	43
	art 2 Perennial challenges	
	Integrated user education Beryl Morris	57
	Evaluation of user education programmes	
	Philippa Dolphin	7 3
Pa	rt 3 Information technologies: opportunities and	
	developments	
6	Hypertext for library orientation Maggie Hutchings	93
7	New technologies to the aid of the user education	
	programme Nancy Hammond	121
8		
	services Hugh Fleming	139
9	Teaching the online catalogue: a new era of	
	information retrieval Beth Sandore and Betsy Baker	165