

CONTENTS

	<i>List of Tables and Figures</i>	ix
	<i>Preface</i>	xi
<i>Chapter 1</i>	Introduction	1
PART 1	THEORY AND CONCEPTUAL FRAMEWORK	
<i>Chapter 2</i>	Concept of Intelligence	25
<i>Chapter 3</i>	A Theory of Cultural Intelligence	59
<i>Chapter 4</i>	Cognitive Basis of Cultural Intelligence	93
<i>Chapter 5</i>	Motivational Basis of Cultural Intelligence	124
<i>Chapter 6</i>	Behavioral Cultural Intelligence	155
PART II	APPLICATIONS TO WORK ORGANIZATIONS	
<i>Chapter 7</i>	Cultural Intelligence Assessment and Measurement	185
	<i>By Chay Hoon Lee and Klaus J. Templer</i>	

<i>Chapter 8</i>	Cultural Intelligence and Global Work Assignments	209
<i>Chapter 9</i>	Integration and Application: Diversity Work Assignments	233
<i>Chapter 10</i>	Training and Developing Cultural Intelligence <i>By Joo-Seng Tan and Roy Yong-Joo Chua</i>	258
<i>Chapter 11</i>	Some Concluding Thoughts	304
	<i>Works Cited</i>	313
	<i>Index</i>	357

TABLES AND FIGURES

Tables

7.1.	Components of CQ Assessed Through Different Assessment Instruments	198
10.1.	Training Outcomes and Types of Cultural Knowledge	267
10.2.	Different Levels of CQ Training	272
10.3.	Detailed Structure of CQ Training Levels	273

Figures

2.1.	Organizing Framework on Intelligence	27
3.1.	Interplay of Etics and Emics	65
3.2.	Facets of Cultural Intelligence	67
3.3.	Processes Underlying Cultural Intelligence	87
8.1.	A Multilevel Model of CQ and Success in Global Work Assignment	212
8.2.	A Multilevel Model of CQ and Repatriation Success	230
10.1.	Training Methods and Cultural Intelligence	276
10.2.	Positive and Negative Forces Toward Cross-Cultural Experiences and Associated Intervention Techniques	289