

# Table of Contents

	<b>Introduction</b> .....	<b>xv</b>
<b>1</b>	<b>Test Basics</b> .....	<b>1</b>
1.1	Introduction .....	1
1.2	Testing in the Software Lifecycle .....	2
1.3	Specific Systems .....	7
1.4	Metrics and Measurement .....	11
1.5	Ethics .....	14
1.6	Sample Exam Questions .....	16
<b>2</b>	<b>Testing Processes</b> .....	<b>19</b>
2.1	Introduction .....	19
2.2	Test Process Models .....	20
2.3	Test Planning and Control .....	21
2.4	Test Analysis and Design .....	21
2.4.1	Functional Test Objectives .....	23
2.4.2	Test Oracles .....	28
2.4.3	Standards .....	30
2.4.4	Static Tests .....	32
2.4.5	Metrics .....	34
2.5	Test Implementation and Execution .....	34
2.5.1	Test Procedure Readiness .....	35
2.5.2	Test Environment Readiness .....	37
2.5.3	Blended Test Strategies .....	39
2.5.4	Starting Test Execution .....	40
2.5.5	Running a Single Test Procedure .....	41
2.5.6	Logging Test Results .....	42
2.5.7	Use of Amateur Testers .....	44

2.5.8	Standards	45
2.5.9	Metrics	49
2.6	Evaluating Exit Criteria and Reporting	50
2.6.1	Test Suite Summary	51
2.6.2	Defect Breakdown	53
2.6.3	Confirmation Test Failure Rate	54
2.6.4	System Test Exit Review	54
2.6.5	Standards	55
2.7	Evaluating Exit Criteria and Reporting Exercise	56
2.7.1	System Test Exit Review	57
2.8	Evaluating Exit Criteria and Reporting Exercise Debrief	60
2.9	Test Closure Activities	64
2.10	Sample Exam Questions	64
<b>3</b>	<b>Test Management</b>	<b>67</b>
3.1	Introduction	68
3.2	Test Management Documentation	68
3.3	Test Plan Documentation Templates	69
3.4	Test Estimation	70
3.5	Scheduling and Test Planning	70
3.6	Test Progress Monitoring and Control	71
3.7	Business Value of Testing	72
3.8	Distributed, Outsourced, and Insourced Testing	72
3.9	Risk-Based Testing	73
3.9.1	Risk Management	76
3.9.2	Risk Identification	77
3.9.3	Risk Analysis or Risk Assessment	78
3.9.4	Risk Mitigation or Risk Control	81
3.9.5	An Example of Risk Identification and Assessment Results	85
3.9.6	Risk-Based Testing throughout the Lifecycle	86
3.9.7	Risk-Aware Testing Standards	87
3.10	Risk-Based Testing Exercise 1	89

3.11	Risk-Based Testing Exercise Debrief 1 .....	89
3.11.1	Project Risk By-Products .....	89
3.11.2	Requirements Defect By-Products .....	90
3.12	Risk-Based Testing Exercise 2 .....	96
3.13	Risk-Based Testing Exercise Debrief 2 .....	96
3.13.1	Test Case Sequencing Guidelines .....	97
3.14	Failure Mode and Effects Analysis .....	98
3.14.1	Test Management Issues .....	99
3.15	Sample Exam Questions .....	99
<b>4</b>	<b>Test Techniques .....</b>	<b>103</b>
4.1	Introduction .....	104
4.2	Specification-Based Techniques .....	106
4.2.1	Equivalence Partitioning .....	109
4.2.2	Avoiding Equivalence Partitioning Errors .....	111
4.2.3	Composing Test Cases with Equivalence Partitioning .....	113
4.2.4	Equivalence Partitioning Exercise .....	117
4.2.5	Equivalence Partitioning Exercise Debrief .....	118
4.2.6	Boundary Value Analysis .....	121
4.2.7	Examples of Equivalence Partitioning and Boundary Values .....	122
4.2.8	How Many Boundary Values Are There? .....	136
4.2.9	Boundary Value Exercise .....	138
4.2.10	Boundary Value Exercise Debrief .....	139
4.2.11	Decision Tables .....	145
4.2.12	Collapsing Columns in the Table .....	149
4.2.13	Cause-Effect Graphs .....	151
4.2.14	Combining Decision Table Testing with Other Techniques .....	153
4.2.15	Nonexclusive Rules in Decision Tables .....	155
4.2.16	Decision Table Exercise .....	157
4.2.17	Decision Table Exercise Debrief .....	158
4.2.18	Use Cases .....	164

4.2.19	Use Case Exercise .....	173
4.2.20	Use Case Exercise Debrief .....	173
4.2.21	State-Based Testing and State Transition Diagrams .....	180
4.2.22	Superstates and Substates .....	186
4.2.23	State Transition Tables .....	187
4.2.24	Switch Coverage .....	191
4.2.25	State Testing with Other Techniques .....	195
4.2.26	State Testing Exercise .....	196
4.2.27	State Testing Exercise Debrief .....	196
4.2.28	Pairwise Testing .....	210
4.2.29	Pairwise Testing Exercise .....	217
4.2.30	Pairwise Testing Exercise Debrief .....	219
4.2.31	Classification Trees .....	221
4.2.32	Classification Trees Exercise .....	225
4.2.33	Classification Trees Exercise Debrief .....	226
4.2.34	Deriving Tests from the Test Basis .....	229
4.2.35	Deriving Tests from the Test Basis Exercise .....	231
4.2.36	Deriving Tests from the Test Basis Exercise Debrief .....	231
4.3	Structure-Based Techniques .....	234
4.3.1	Defect- and Experience-based Techniques .....	236
4.3.2	Defect Taxonomies .....	237
4.3.3	Error Guessing .....	241
4.3.4	Checklist Testing .....	242
4.3.5	Exploratory Testing .....	245
4.3.6	Test Charters .....	247
4.3.7	Software Attacks .....	249
4.3.8	An Example of Effective Attacks .....	253
4.3.9	Other Attacks .....	254
4.3.10	Common Themes .....	256

4.4	Defect- and Experience-Based Techniques Exercise 1	258
4.4.1	Defect- and Experience-Based Techniques Exercise Debrief 1	259
4.4.2	Defect- and Experience-Based Techniques Exercise 2	260
4.4.3	Defect- and Experience-Based Techniques Exercise Debrief 2	260
4.5	Static Analysis	263
4.6	Dynamic Analysis	264
4.7	Sample Exam Questions	264
<b>5</b>	<b>Tests of Software Characteristics</b>	<b>277</b>
5.1	Introduction	277
5.2	Quality Attributes for Domain Testing	278
5.2.1	Functional Accuracy	280
5.2.2	Functional Suitability	281
5.2.3	Functional Interoperability	283
5.2.4	Functional Interoperability Exercise	286
5.2.5	Functional Interoperability Exercise Debrief	287
5.2.6	Functional Security	289
5.2.7	Accessibility	292
5.2.8	Usability	293
5.2.9	Usability Exercise	297
5.2.10	Usability Exercise Debrief	297
5.3	Quality Attributes for Technical Testing	299
5.3.1	Technical Security	300
5.3.2	Security Attacks	302
5.3.3	Reliability	307
5.3.4	Efficiency Testing	311
5.3.5	Maintainability Testing	313
5.3.6	Portability Testing	314
5.4	Sample Exam Questions	318

<b>6</b>	<b>Reviews</b>	<b>321</b>
6.1	Introduction	322
6.2	The Principles of Reviews	325
6.3	Types of Reviews	329
6.4	Introducing Reviews	334
6.5	Success Factors for Reviews	335
6.5.1	Wiegiers's Review Checklists	339
6.5.2	Deutsch's Review Checklist	341
6.6	Wiegiers's Checklist Review Exercise	343
6.7	Wiegiers's Checklist Review Exercise Debrief	343
6.8	Deutsch Checklist Review Exercise	347
6.9	Deutsch Checklist Review Exercise Debrief	348
6.10	Sample Exam Questions	349
<b>7</b>	<b>Incident Management</b>	<b>353</b>
7.1	Introduction	353
7.2	When Can a Defect Be Detected?	354
7.3	Defect Lifecycle	354
7.4	Defect Fields	362
7.5	Metrics and Incident Management	366
7.6	Communicating Incidents	367
7.7	Incident Management Exercise	368
7.8	Incident Management Exercise Debrief	369
7.9	Sample Exam Questions	371
<b>8</b>	<b>Standards and Test Process Improvement</b>	<b>375</b>
<b>9</b>	<b>Test Tools and Automation</b>	<b>377</b>
9.1	Introduction	378
9.2	Test Tool Concepts	378
9.2.1	Test Automation Costs	379
9.2.2	Test Automation Risks	381
9.2.3	Test Automation Benefits	381
9.2.4	Test Automation Strategies	383
9.2.5	Test Tool Integration and Scripting	384
9.2.6	Test Tool Classification	387

9.3	Test Tool Categories .....	388
9.3.1	Test Management Tools .....	388
9.3.2	Test Execution Tools .....	389
9.3.3	Debugging, Troubleshooting, Fault Seeding, and Injection Tools .....	392
9.3.4	Static and Dynamic Analysis Tools .....	392
9.3.5	Performance Test Tools .....	395
9.3.6	Web Testing Tools .....	398
9.3.7	Simulators and Emulators .....	398
9.4	Sample Exam Questions .....	400
<b>10</b>	<b>People Skills and Team Composition .....</b>	<b>403</b>
10.1	Introduction .....	403
10.2	Individual Skills .....	404
10.3	Test Team Dynamics .....	404
10.4	Fitting Testing within an Organization .....	405
10.5	Motivation .....	405
10.6	Communication .....	405
10.7	Sample Exam Questions .....	408
<b>11</b>	<b>Preparing for the Exam .....</b>	<b>409</b>
11.1	Learning Objectives .....	409
11.1.1	Level 1: Remember (K1) .....	410
11.1.2	Level 2: Understand (K2) .....	410
11.1.3	Level 3: Apply (K3) .....	411
11.1.4	Level 4: Analyze (K4) .....	412
11.1.5	Where Did These Levels of Learning Objectives Come From? .....	412
11.2	ISTQB Advanced Exams .....	413
11.2.1	Scenario-Based Questions .....	415
11.2.2	On the Evolution of the Exams .....	418

## **Appendix**

<b>Bibliography</b> .....	<b>421</b>
Advanced Syllabus Referenced Standards .....	421
Advanced Syllabus Referenced Books .....	421
Other Referenced Books .....	423
Other References .....	423
<b>HELLOCARMS The Next Generation of Home Equity Lending</b> .....	<b>425</b>
Table of Contents .....	426
II Versioning .....	427
III Glossary .....	428
000 Introduction .....	429
001 Informal Use Case .....	431
003 Scope .....	433
004 System Business Benefits .....	434
010 Functional System Requirements .....	435
020 Reliability System Requirements .....	440
030 Usability System Requirements .....	441
040 Efficiency System Requirements .....	442
050 Maintainability System Requirements .....	443
060 Portability System Requirements .....	444
Acknowledgement .....	445
<b>Answers to Sample Questions</b> .....	<b>447</b>
<b>Index</b> .....	<b>449</b>