## **Contents**

xiii xv

vii

| Part I   |    |
|--|----|
| GENERAL THEORY   |    |
|  |    |
|  |    |
| /  |    |
| <b>1</b>   |    |
| Identities, the Phenomenal Self, and Laboratory Research | 3  |
| JAMES T. TEDESCHI AND MARC RIESS                         |    |
| Why Do People Manage Impressions?                        | 4  |
| Self-Presentation and the Phenomenal Self                | 15 |
| Scope of Impression Management Theory                    | 18 |
| Conclusions  | 20 |
| References   | 20 |
|  |    |

List of Contributors Preface

|   | ٠ | ٠ | ٠ |  |
|---|---|---|---|--|
| v | 1 | I | 1 |  |

| 2   |                      |            |
|---|----------------------|------------|
| Tactical Self-Presentations: Toward a l     | Broader Conception   | 23         |
| DAVID J. SCHNEIDER                          | -                    |            |
| Toward a Theory                             |                      | 28         |
| Summary                                     |                      | 39         |
| References                                  |                      | 39         |
| 3   |                      |            |
| Basking and Blasting: Tactics of Indirect   | ct Self-Presentation | 41         |
| KENNETH D. RICHARDSON AND ROE               | BERT B. CIALDINI     |            |
| Indirect Tactics of Self-Presentation       |                      | 42         |
| Variants of the Basic BIRG Strategy         |                      | 46         |
| Summary                                     |                      | 50         |
| References                                  |                      | 53         |
| 4   |                      |            |
| Demand Compliance in Laboratory Exp         | periments            | 5 <i>7</i> |
| MONTE M. PAGE                               |                      | -          |
| The Psychological Experiment as a Social    | Situation            | 59         |
| Factors Influencing Compliance with Expe    |                      | 62         |
| Broader Implications for Social Psycholog   | y                    | 76         |
| References                                  |                      | 79         |
| 5   |                      |            |
| Situated Identities and Response Varial     | oles                 | 83         |
| C. NORMAN ALEXANDER, JR., AND JO            |                      |            |
| Situated Identity Theory                    |                      | 84         |
| Identity Formation in Experimental Situati  |                      | 94         |
| Situated Identity beyond Social Desirabilit |                      | 97         |

| Situational Equivalence  | 98         |
|--|------------|
| Summary and Conclusions  | 101        |
| References   | 102        |
|  |            |
|  |            |
| Part III   |            |
| ATTITUDES AS TACTICS   |            |
| OF SELF-PRESENTATION   |            |
| 6  |            |
| Reconsidering the Attitude Concept:  |            |
| A Behavioristic Self-Presentation Formulation  | 107        |
| JERALD M. JELLISON   |            |
| Self-Presentation Framework  | 112        |
| Implications   | 119        |
| Concluding Comments  | 124        |
| References   | 125        |
| 7  |            |
| Presentational Strategies and the Social Expression                                  |            |
| of Attitudes: Impression Management within Limits                                    | 127        |
| R. GLEN HASS   |            |
| Forewarning  | 128        |
| Anticipatory Belief Change   | 129        |
| Changes in Attitudes—Changes in Latitudes  | 136        |
| Attitude Expression and Impression Management  | 143        |
| References   | 145        |
| 0  |            |
| 8  |            |
| Impression Management Theory   |            |
| and the Forced Compliance Situation  | 147        |
| JAMES T. TEDESCHI AND PAUL ROSENFELD   |            |
| The Cognitive Perspective  | 148        |
| The Interactionist Perspective  Research Evaluating the Impression Management Theory | 151<br>158 |

Contents

ix

|   | Contents |
|---|----------|
| Other Controversies Suggested by Impression Management Theory | 168      |
| Conclusions   | 172      |
| References  | 174      |

## **Part IV SELF-PRESENTATION AND HARM-DOING**

x

| 9   |     |
|---|-----|
| An Interactionist Approach to Aggression                      | 181 |
| RICHARD B. FELSON   |     |
| Symbolic Interactionism                                       | 181 |
| Impression Management   | 183 |
| Types of Evidence Used in Testing the Interactionist Approach | 187 |
| Aggression as an Interactive Process                          | 192 |
| Legitimating Aggression                                       | 194 |
| Summary and Conclusions                                       | 196 |
| References  | 197 |
| 10  |     |
| Deindividuation, Self-Awareness, and Impression Management    | 201 |
| SVENN LINDSKOLD AND L. REBECCA PROPST                         |     |
| Theories  | 202 |
| Research Literature   | 208 |
| Summary   | 218 |
| References  | 219 |
| 11  |     |
| Impression Management and                                     |     |
| Prosocial Behavior following Transgression                    | 223 |
| JAMES T. TEDESCHI AND CATHERINE A. RIORDAN                    |     |
| Intrapsychic Explanations                                     | 224 |
| Interpersonal Explanations                                    | 231 |
| A Selective Review of the Evidence                            | 234 |
| Summary and Conclusions                                       | 242 |
| References  | 243 |

Contents

## Part V BARGAINING, DISTRIBUTIVE JUSTICE, AND IMPRESSION MANAGEMENT

Impression Management in Bargaining:

## **12**

| Images of Firmness and Trustworthiness                           | 247        |
|--|------------|
| DEAN G. PRUITT AND D. LEASEL SMITH                               |            |
| The Image of Firmness  | 249        |
| Coordination and Trust   | 256        |
| Reconciling the Two Motives                                      | 261        |
| Summary  | 262        |
| References   | 264        |
| 4.0  |            |
| 13   |            |
| Self-Presentation and Distributive Justice                       | 269        |
| HARRY T. REIS  |            |
| Is Self-Presentation Theory Relevant to Distributive Justice?    | 270        |
| The Importance of Presenting Oneself as a Fair Person to Others  | 271        |
| The Importance of Presenting Oneself as a Fair Person to Oneself | 278        |
| Implications   | 284        |
| Conclusion   | 288        |
| References   | 288        |
| Part VI INDIVIDUAL DIFFERENCES AND IMPRESSION MANAGEMENT         |            |
| 14   |            |
| On Being Surplus: Its Relationship                               |            |
| to Impression Management and Mental Patienthood                  | 295        |
| BENJAMIN BRAGINSKY   |            |
| Dominant Psychiatric Conception of Schizophrenia                 | 205        |
| On Being Surplus   | 295<br>297 |
| Impression Management and Attempts to Reduce Surplus Value       | 303        |
|  | 303        |

| ••  |          |
|-----|----------|
| XII | Contents |

| Surplus Value, Impression Management, and the Mentally Ill<br>Reducing One's Surplus Value by Engaging in Ingratiation— | 304 |
|---|-----|
| Acting "Ill" and Acting "Well"  | 306 |
| References  | 309 |
| 15  |     |
| Self-Presentation Styles  | 311 |
| ROBERT M. ARKIN   |     |
| Determinants of Self-Presentation   | 312 |
| Target Characteristics  | 317 |
| The Interaction Context   | 319 |
| Individual Differences  | 323 |
| Consequences of Protective Self-Presentation  | 329 |
| Summary   | 330 |
| References  | 330 |
| 16  |     |
| The Social Psychology of Shyness:   |     |
| A Self-Presentation Model   | 335 |
| MARK R. LEARY AND BARRY R. SCHLENKER  |     |
| Shyness: The Concept and Prior Approaches to It   | 336 |
| The Nature of Self-Presentation   | 341 |
| Shyness: Doubting One's Ability to Achieve  |     |
| Satisfactory Reactions from Others  | 342 |
| Antecedents of Shyness  | 345 |
| Behavioral Accompaniments of Shyness:   |     |
| Self-Presentational Functions   | 352 |
| The Links among Shyness, Its Antecedents, and   |     |
| Its Manifestations  | 354 |
| Some Implications for Counseling  | 355 |
| Summary   | 356 |
| References  | 356 |
|   |     |
| Index   | 359 |