

# Contents

<i>List of figures</i>	page vii
<i>List of tables</i>	viii
<i>List of contributors</i>	ix
<i>Acknowledgments</i>	x
<b>Introduction</b>	<b>1</b>
1 Beyond virtue: evaluating and enhancing the credibility of non-governmental organizations PETER A. GOUREVITCH AND DAVID A. LAKE	3
<b>Part I Monitoring and NGOs</b>	<b>35</b>
2 Why believe international election monitors? SUSAN D. HYDE	37
3 Credible certification of child labor free production IRFAN NOORUDDIN AND SARAH WILSON SOKHEY	62
4 Becoming a household name: how human rights NGOs establish credibility through organizational structure WENDY H. WONG	86
<b>Part II Humanitarian NGOs</b>	<b>113</b>
5 Dilemmas of information and accountability: foreign aid donors and local development NGOs CAREW BOULDING	115
6 In defense of virtue: credibility, legitimacy dilemmas, and the case of Islamic Relief LAURA THAUT, JANICE GROSS STEIN, AND MICHAEL BARNETT	137

7	Monitoring repayment in online peer-to-peer lending CRAIG MCINTOSH	165
	<b>Conclusion</b>	191
8	Credibility and compromises PETER A. GOUREVITCH AND DAVID A. LAKE	193
	<i>References</i>	208
	<i>Index</i>	222