

Contents

<i>List of Figures and Tables</i>	<i>vii</i>
<i>Acknowledgments</i>	<i>ix</i>
Introduction	1
PART I: PERSPECTIVES ON SOCIAL WORK RESEARCH	
1 Cutting Edge Issues in Social Work Research	27
2 Is Social Work Research Distinctive?	39
3 Ways of Knowing in Social Work	51
4 Re-reading <i>The Jack-Roller</i> : Hidden Histories in Sociology and Social Work	65
5 William J. Reid: An Appreciation	87
PART II: EVALUATION	
6 Social Work and the Human Services	95
7 Evidence from Qualitative Evaluation	127
8 Seeing the Trees For the Wood: The Politics of Evaluating in Practice	153
9 Evaluation for a Learning Organization?	169
PART III: QUALITATIVE RESEARCH	
10 Qualitative Social Work: A Room with a View	187
11 Qualitative Research and Outcomes in Health, Social Work and Education	205

12	Ethics and the Practice of Qualitative Research	227
13	Constructing Causal Accounts in Social Work	241
14	The Consequences of Qualitative Social Work Research	257
15	Unbroken Voices: Children, Young People and Qualitative Methods	283

PART IV: RESEARCH, THEORY AND PRACTICE

16	The Quality of Mercy: The Management of Quality in the Personal Social Services	301
17	Game Plans, Buzzes and Sheer Luck: Doing Well in Social Work	321
18	Practitioner Evaluation at Work	343
19	Evaluating in Practice	369
20	Culture and the Indigenisation of Quality in Third World Social Research	383

PART V: SERVICE USERS AND RESEARCH

21	Consumer Opinion and Social Policy: A Research Review	399
22	Consumer Evaluations of the Personal Social Services	413
23	Engaging the User: Participation, Empowerment, and the Rhetoric of Quality	421
24	Just Inquiry?: Research and Evaluation for Service Users	439
25	Users' and Practitioners' Research	455

	<i>Index of Names</i>	471
	<i>Subject Index</i>	473