Contents

The Contributions of Alessandro D'Atri to Organization and Information Systems Studies Paolo Spagnoletti, Richard Baskerville and Marco De Marco	1
Part I Design Science Research Principles and Methods	
Design and Normative Claims in Organization Studies: A Methodological Proposal Francesca Ricciardi	21
Design Science Research as Movement Between Individual and Generic Situation-Problem–Solution Spaces Ilia Bider, Paul Johannesson and Erik Perjons	35
Restructuring the Design Science Research Knowledge Base Robert Winter and Antonia Albani	63
Dealing with Critical IS Research: Artifacts, Drifts, Electronic Panopticon and Illusions of Empowerment	83
Part II Design and Evaluation of IT Artifacts	
User Centered Systems Design: The Bridging Role of Justificatory Knowledge Paolo Spagnoletti and Laura Tarantino	105

A Design Theory for Dynamic Competencies Mapping Systems Luigi De Bernardis and Riccardo Maiolini	123
Open Innovation and Crowdsourcing Communities Design: A Cross Case Analysis Francesca Cabiddu, Manuel Castriotta, Maria Chiara Di Guardo and Paola Floreddu	143
New Internet-Based Relationships Between Citizens and Governments in the Public Space: Challenges for an Integrated System Design	157
Part III Design and Evaluation of Organizational Practices	
Designing Teams for Enhancing Individual Added-Value Use of Technology Stefano Basaglia, Leonardo Caporarello, Massimo Magni and Ferdinando Pennarola	183
Design Principles at the Edge of the Designable: Non-formal and Informal Learning in SMEs Nunzio Casalino	201
Designing Innovative Learning Spaces in Higher Education at a Turning Point: Institutional Identities, Pervasive Smart Technologies and Organizational Learning Chengzhi Peng	217
Performance Management Systems as Driver of Public Administration Improvement: A Dream? Debora Tomasi, Stefano Scravaglieri and Maurizio Decastri	245
Part IV Design and Evaluation of Managerial Strategies	
Design on a Societal Scale: The Case of e-Government Strategic Planning Carlo Batini, Gianluigi Viscusi and Marco Castelli	267
Towards the Redesign of e-Business Maturity Models for SMEs Paolo Depaoli and Stefano Za	285

Contents

Offline and Online Communities: Great Differences	
and Some Similarities	301
Andrea Resca and Maria Laura Tozzi	
The Role of Network Governance Models in the Design	
of Local eHealth Policies	319
Valentina Albano	