CONTENTS



Preface for Students *vii*Preface for Teachers *ix*

Introduction 1

PART I. ASKING GOOD QUESTIONS

- 1. Who Cares? 13
- 2. What Happened? 36
 - 3. Why? 64

PART II. GENERATING GOOD ANSWERS

- 4. Choosing a Research Design 93
 - 5. Choosing Cases 117
- 6. Using Documents as Evidence 143
 - 7. Using Numbers as Evidence 169

Acknowledgments 199

Notes 201

Index 225