Contents

	Acknowledgments	vii
Chapter 1	Introduction	1
Chapter 2	Politeness, Face, and Identity	11
Chapter 3	Analyzing Facework	57
Chapter 4	Collaborative Disagreement	73
Chapter 5	Teasing and Humor	97
Chapter 6	Talking about Troubles	123
Chapter 7	The Meeting: Facework in Description and Discourse Organization	149
Chapter 8	Conclusion	175
	Notes	191
	Bibliography	196
	Appendix A	213
	Appendix B	214
	Index	215