Contents

Foreword — v	
Acknowledgements — vii	
Introduction —— 1	
National and state libraries	
1	David S. Mao, Acting Librarian, Library of Congress —— 7
2	Dr. Johanna Rachinger, Director General, Austrian National Library —— 19
3	Caroline Brazier, Chief Librarian, British Library —— 25
4	Ana Santos Aramburo, Director, National Library of Spain —— 37
5	Marie-Christine Doffey, Director, Swiss National Library —— 47
6	Andris Vilks, Director of the National Library of Latvia —— 63
7	Prof. Dr. Renaldas Gudauskas, Director General, Martynas Mažvydas National Library of Lithuania —— 79
8	Alberto Manguel, Director, National Library of Argentina —— 87
9	Jelena Djurovic, Director, National Library of Montenegro —— 95
10	Dr. Claudia Lux, Librarian, Project Director of the Qatar National Library in Doha IFLA President 2007–2009 —— 111
11	Oren Weinberg, Director, National Library of Israel —— 129
12	Dr. Ismail Serageldin, Director, The Library of Alexandria (Egypt) —— 147

Public and city libraries

- 13 Pam Sandlian Smith, Director, Anythink Libraries, Adams County (Colorado) —— 163
- 14 Christopher Platt, Chief Branch Library Officer, New York Public Library —— 177
- 15 John F. Szabo, City Librarian, Los Angeles Public Library —— 193
- 16 David Leonard, President, Boston Public Library 207
- 17 Felton Thomas, Jr., Director of Cleveland Public Library 219
- 18 Mary Anne Hodel, Director/CEO, Orange County Library System —— 235
- 19 Misty Jones, Director, San Diego Public Library --- 249
- 20 Marcellus Turner, City Librarian, The Seattle Public Library System —— 257
- 21 Kate P. Horan, MLS, Library Director, McAllen Public Library (Texas) —— 267
- 22 Dr. Hannelore Vogt, Director, Cologne Public Library 279
- 23 Christine Brunner, Director, Stuttgart City Library 287
- 24 Sandra Singh, Chief Librarian, Vancouver Public Library —— 295
- 25 Shih-chang Horng, Director, Taipei Public Library 307

Other libraries

26 Father Maximilian Schiefermüller O.S.B., General Director, Admont Abbey Library —— 317

- 27 Dr. Cornel Dora, Director, Abbey Library of Saint Gall 327
- 28 Oliver Urquhart Irvine, The Librarian & Assistant Keeper, The Queen's Archives —— 337

Conclusion —— 353

About the authors —— 365