## Bjørn Hvinden

## Divided Against Itself

A Study of Integration in Welfare Bureaucracy

Preface by Professor Michael Hill

## Contents

| Acknowledgements ix Preface xi   |
|--|
| PART I: AN APPROACH TO INTEGRATION IN WELFARE BUREAUCRACY                |
| 1. The Problem of Integration32. Design and Methods of Data Collection23 |
| PART II: INSTITUTIONAL AND ORGANISATIONAL DESIGN IN SOCIAL POLICY        |
| <ul><li>3. Social Policy and Integration: The Case of Norway</li></ul>   |
| PART III: INSIDE WELFARE BUREAUCRACY                                     |
| 5. Weighing Individual Tasks: Processing Cases or Assisting People?      |
| Seeking Mobility or Shelter?   |
| Relations Between Members of Subunits                                    |
| Relations Between Subunits   |
| PART IV: ACROSS THE BOUNDARIES OF WELFARE BUREAUCRACY                    |
| 10. Relations Between Agencies in Norway: Reciprocal Dependence?         |

| 12. Inter-Agency Relations in Norway and Scotland Compared | 259 |
|--|-----|
| PART V: CONCLUSIONS AND IMPLICATIONS                       |     |
| 13. Integration of Welfare Bureaucracy                     | 271 |
| BibliographyIndex  |     |