

Contents

Acknowledgements	vii
Notes on Contributors	ix
1 Qualitative Research in Work Contexts <i>Catherine Cassell and Gillian Symon</i>	1
2 The Qualitative Research Interview <i>Nigel King</i>	14
3 The Twenty Statements Test <i>Anne Rees and Nigel Nicholson</i>	37
4 Question-Asking and Verbal Protocol Techniques <i>Graham I. Johnson and Pamela Briggs</i>	55
5 Repertory Grid Technique in Constructive Interaction <i>John G. Gammack and Robert A. Stephens</i>	72
6 Discourse Analysis in an Occupational Context <i>Harriette Marshall</i>	91
7 Participant Observation <i>David Waddington</i>	107
8 Group Methods of Organizational Analysis <i>Chris Steyaert and René Bouwen</i>	123
9 The Analysis of Company Documentation <i>Nick Forster</i>	147
10 Tracer Studies <i>Pat Hornby and Gillian Symon</i>	167
11 Stakeholder Analysis <i>John G. Burgoyne</i>	187
12 Case Studies in Organizational Research <i>Jean F. Hartley</i>	208
13 Intervention Techniques <i>David Fryer and Norman T. Feather</i>	230
Index	248