

# Contents

**PREFACE**

vii

## Part I

### PROFESSIONAL KNOWLEDGE AND REFLECTION-IN-ACTION

- |   |  |    |
|---|--|----|
| 1 | The Crisis of Confidence in Professional Knowledge | 3  |
| 2 | From Technical Rationality to Reflection-in-Action | 21 |

## Part II

### PROFESSIONAL CONTEXTS FOR REFLECTION-IN-ACTION

- |   |  |    |
|---|--|----|
| 3 | Design as a Reflective Conversation with the Situation | 76 |
|---|--|----|

v

## CONTENTS

4	Psychotherapy: The Patient as a Universe of One	105
5	The Structure of Reflection-in-Action	128
6	Reflective Practice in the Science-Based Professions	168
7	Town Planning: Limits to Reflection-in-Action	204
8	The Art of Managing: Reflection-in-Action Within an Organizational Learning System	236
9	Patterns and Limits of Reflection-in-Action Across the Professions	267

## Part III

### CONCLUSION

10	Implications for the Professions and Their Place in Society	287
	NOTES	355
	INDEX	365