## CONTENTS

	Acknowledgements	vii
	Introduction to Volume IV	1
	RT 11 elligence and competence	7
54	Cross-cultural competence in international business: toward a definition and a model  JAMES P. JOHNSON, TOMASZ LENARTOWICZ AND SALVADOR APUD	9
55	Intercultural communication competence: identifying key components from multicultural perspectives LILY A. ARASARATNAM AND MARYA L. DOERFEL	39
56	Redefining interactions across cultures and organizations: moving forward with cultural intelligence P. CHRISTOPHER EARLEY	68
57	Reconceptualizing cultural identity and its role in intercultural business communication DAPHNE A. JAMESON	95
58	The distinction between stable and dynamic cross-cultural competencies: implications for expatriate trainability SHARON LEIBA-O'SULLIVAN	129
59	Cross-cultural code-switching: the psychological challenges of adapting behavior in foreign cultural interactions	149

## CONTENTS

PART 12 Adaptation and assimilation		181
<b>60</b>	Toward a comprehensive model of international adjustment: an integration of multiple theoretical perspectives J. STEWART BLACK, MARK MENDENHALL AND GARY ODDOU	183
61	An exploratory investigation of the relative importance of cultural similarity and personal fit in the selection and performance of expatriates SUNKYU JUN AND JAMES W. GENTRY	212
62	Fitting in: surface- and deep-level cultural differences and expatriates' adjustment ANNELIES E. M. VAN VIANEN, IRENE E. DE PATER, AMY L. KRISTOF-BROWN AND ERIN C. JOHNSON	225
63	Intercultural learning in global teams ANNE BARTEL-RADIC	246
64	Integration in intercultural ethics RICHARD EVANOFF	278
	RT 13 teraction and conflict	299
65	Understanding cross-cultural management interaction: research into cultural standards to complement cultural value dimensions and personality traits  GERHARD FINK, ANNE-KATRIN NEYER AND  MARCUS KÖLLING	301
66	Facework competence in intercultural conflict: an updated face-negotiation theory STELLA TING-TOOMEY AND ATSUKO KUROGI	323
67	Cultural values in conflict management: goal orientation, goal attainment, and tactical decision  KEN-ICHI OHBUCHI, OSAMU FUKUSHIMA AND  JAMES T. TEDESCHI	362
68	Can we talk, and should we? Managing emotional conflict in multicultural teams  MARY ANN VON GLINOW, DEBRA L. SHAPIRO AND JEANNE M. BRETT	381