Contents

	Preface	page vi
	Metro chronology	viii
1	Introduction	1
2	The background to the recovery strategy	17
3	The Metro project	43
4	The reform of collective bargaining	65
5	Participation and change	85
6	Negotiating change at Longbridge	110
7	Changing management strategy	129
8	The operation of the Metro line, 1980-83	149
9	Conclusion: technological change, management strateg and industrial relations	y 172
	Appendix 1 Methodology	192
	Appendix 2 Making the Metro	194
	Notes	200
	References	207
	Subjectindex	212
	Authorindex	214