

Contents

Introduction xi

PART I CITIZEN INITIATIVES 1

Chapter 1 **Correlates of Power in Citizen Organizations** 3

Chapter 2 **How Citizens Influence Their Municipal Services** 17

Chapter 3 **Patrolling the Neighborhood Beat** 26

Chapter 4 **Revenue Sharing with the Community Sector?** 51

PART II GOVERNMENT INITIATIVES 63

Chapter 5 **Neighborhood Service Delivery: Historical Development
and the Crisis of the 1960s** 65

Chapter 6 **The (In)equity of Information Systems in Education** 80

Chapter 7 **Can Public Housing Help?** 92

Chapter 8 **The Neighborhood Library as an Information and Referral
Center** 102

PART III RESEARCH INITIATIVES	117
<i>Chapter 9</i> Neighborhood Fact-Gathering: How Can We Study Neighborhoods Better?	119
<i>Chapter 10</i> Using Participant-Observation to Study Urban Neighborhoods	132
<i>Chapter 11</i> Fire Alarms as Urban Social Indicators	158
<i>Chapter 12</i> Improving the Evaluation of Neighborhood Intervention Programs	169
Index	191