## Contents

	Ronald M. Glassman, William H. Swatos, Jr., and Paul L. Rosen	1
Par	t I: The Problem	
1.	From Government over Persons to the Administration of Things: Marx and Engels on Bureaucracy Wolfgang Schluchter	11
2.	Max Weber and the Possibilities for Socialism Ernest Kilker	31
3.	Max Weber and the Crisis of Liberal Democracy Wolfgang J. Mommsen	39
4.	Conflicts between Legal and Bureaucratic Systems of Authority Ronald M. Glassman	<b>4</b> 7

x	Contents
Part II: Authoritarian Tendencies	
5. Social Rights in the Welfare State: The Contrast between Adjudication and Administration in the United States  Kathi V. Friedman	65
6. The Patient at Peril: Hospital Bureaucracy and Medical Records Paul L. Rosen	75
7. The Moral Ethos of Bureaucracy Robert Jackall	89
8. Bureaucracy and Civil Liberties: The FBI Story Kenneth O'Reilly	109
<ol> <li>Bureaucracy and Rationalization in the Soviet Police William M. Jones</li> </ol>	121
Part III: Solutions in Service to Democracy	
<ol> <li>Power versus Liberty in the Welfare State: A Bill of Rights for Social Service Beneficiaries Ira Glasser</li> </ol>	135
11. "Constitutionalizing" Corporations: An Employee Bill of Rights Ralph Nader, Mark Green, and Joel Seligman	147
12. Industrial Democracy in the Era of the Corporate Leviathan	
Robert A. Dahl	155
<ol> <li>Why Democracies Need a Legislative Ombudsman Donald C. Rowat</li> </ol>	169
14. Quality Circles: Implications for American Management Lisa K. Armour	179
Epilogue	
Bureaucracy and Its Discontents William H. Swatos, Jr.	187
Nates	199

Contents	
Bibliography	217
Index	225
About the Editors and Contributors	229