

# Table of Contents

Preface	7
Introduction	9
Definitions	19
Society	29
The Organization	37
The Manager	53
The Diversity Practitioner	61
Knowledge is Power	71
Tips for Employees	79
Biographies of interviewees	83
Acknowledgements	89
Notes	93
References	97
Recommended literature for more in-depth study	101
Author's Biographies	107