

Contents

<i>The Editors</i>	ix
<i>The Contributors</i>	xi
<i>Acknowledgements</i>	xxiii
Introduction The Social Shaping and Consequences of ICTs <i>Leah A. Lievrouw and Sonia Livingstone</i>	1
 <i>Part One: THE CHANGING SOCIAL LANDSCAPE</i>	
Introduction <i>Sonia Livingstone</i>	17
1 The Information Society Revisited <i>Frank Webster</i>	22
2 Creating Community with Media: History, Theories and Scientific Investigations <i>Nicholas W. Jankowski</i>	34
3 Politics and New Media <i>Sara Bentivegna</i>	50
4 Interpersonal Life Online <i>Nancy K. Baym</i>	62
5 The Electronic Generation? Children and New Media <i>David Buckingham</i>	77
6 New Media and New Literacies: Reconstructing Education for the New Millennium <i>Douglas Kellner</i>	90
7 Primary Issues in Internet Use: Access, Civic and Community Involvement, and Social Interaction and Expression <i>Ronald E. Rice</i>	105

Part Two: TECHNOLOGY DESIGN AND DEVELOPMENT

	Introduction	131
	<i>Leah A. Lievrouw</i>	
8	New Media History	136
	<i>Patrice Flichy</i>	
9	How to Infrastructure	151
	<i>Susan Leigh Star and Geoffrey C. Bowker</i>	
10	Exploring Models of Interactivity from Multiple Research Traditions: Users, Documents and Systems	163
	<i>Sally J. McMillan</i>	
11	Determination and Contingency in New Media Development: Diffusion of Innovations and Social Shaping of Technology Perspectives	183
	<i>Leah A. Lievrouw</i>	

Part Three: NEW MEDIA AND ORGANIZING

	Introduction	201
	<i>Noshir S. Contractor</i>	
12	Smart Agents and Organizations of the Future	206
	<i>Kathleen M. Carley</i>	
13	New Media and Organizing at the Group Level	221
	<i>Andrea B. Hollingshead and Noshir S. Contractor</i>	
14	The Social Construction of Technology in Studies of the Workplace	236
	<i>Michèle H. Jackson, Marshall Scott Poole and Tim Kuhn</i>	
15	New Media Implementation and Industrial Organization	254
	<i>François Bar with Caroline Simard</i>	

Part Four: SYSTEMS, INDUSTRIES AND MARKETS

	Introduction	265
	<i>John Ure</i>	
16	The Development and Use of Online Newspapers: What Research Tells Us and What We Might Want to Know	270
	<i>Pablo J. Boczkowski</i>	
17	New Media and New Economy Cluster Dynamics	287
	<i>Philip Cooke</i>	
18	Globalization and the Structure of New Media Industries	304
	<i>Terry Flew and Stephen McElhinney</i>	
19	Information Society and Trade and Industry Policy	320
	<i>Anders Henten and Knud Erik Skouby</i>	

20	The Economics of Information and Industrial Change <i>Don Lamberton</i>	334
21	The New Economy: Internet, Telecommunications and Electronic Commerce? <i>Peter Lovelock and John Ure</i>	350
22	Universal Access to the New Information Infrastructure <i>Heather E. Hudson</i>	369

Part Five: POLICY AND REGULATION

	Introduction: The Governance of Media Markets <i>Bella Mody, Harry M. Trebing and Laura Stein</i>	385
23	Wired Cities and Transnational Communications: New Forms of Governance for Telecommunications and the New Media <i>Dwayne Winseck</i>	393
24	New Global Media and Communication Policy: the Role of the State in the Twenty-First Century <i>Laura Stein and Nikhil Sinha</i>	410
25	About Scarcities and Intermediaries: the Regulatory Paradigm Shift of Digital Content Reviewed <i>Stefaan G. Verhulst</i>	432
26	The Real Digital Divide: Citizens versus Consumers <i>Oscar H. Gandy, Jr</i>	448
27	Labour and New Media <i>Gwen Urey</i>	461

Part Six: CULTURE AND NEW MEDIA

	Introduction <i>Mark Poster</i>	479
28	Cultural Studies and Technology <i>Jennifer Daryl Slack and J. Macgregor Wise</i>	485
29	Discursive Displacement and the Seminal Ambiguity of Space and Place <i>Michael R. Curry</i>	502
30	Power and Political Culture <i>Timothy W. Luke</i>	518
31	Social Relationships and Identity Online and Offline <i>Don Slater</i>	533

	<i>Index</i>	547
--	--------------	-----