

C O N T E N T S

ACKNOWLEDGMENTS

ix

INTRODUCTION

1

ONE

Managed Care as Social Experiment and Social Problem

13

TWO

Managed Care and the Medicine-Business Polemic

21

THREE

An Ethic for an Age of Organizations

47

FOUR

Kaiser Permanente: An Organizational Character Study

85

FIVE

*The Market, Professionalism, and Cooperative Egalitarianism
in Health Care*

107

SIX

<i>Making Sense of Managed Care</i>	
	141

CONCLUSION

<i>The Future of Managed Care</i>	
	179

NOTES

	191
--	-----

BIBLIOGRAPHY

	265
--	-----

INDEX

	287
--	-----