

Contents

Notes on Contributors	xv
Introduction <i>Andrew J. Goldsmith</i>	1
1. External Review and Self-Regulation: Police Accountability and the Dialectic of Complaints Procedures <i>Andrew J. Goldsmith</i>	13
2. Shooting the Messenger: The Trial and Execution of the Victorian Police Complaints Authority <i>Ian Freckelton</i>	63
3. Complaints against the Police in Australia: Where we are Now, and What we Might Learn about the Process of Law Reform, with Some Comments about the Process of Legal Change <i>Matthew Goode</i>	115
4. Police Complaints in Metropolitan Toronto: Perspectives of the Public Complaints Commissioner <i>Clare E. Lewis</i>	153
5. Complaints against the Police: The British Experience <i>Mike Maguire</i>	177
6. Multiple Realities, Divided Worlds: Chief Constables' Perspectives on the Police Complaints System <i>Robert Reiner</i>	211
7. The Police Complaints System in Northern Ireland <i>Ivan Topping</i>	233
8. Police Accountability and Civilian Oversight of Policing: An American Perspective <i>Werner E. Petterson</i>	259

9. Civilian Oversight of the Police Complaints Process in the United States: Concerns, Developments, and More Concerns <i>Richard J. Terrill</i>	291
Index	323