CONTENTS

		Page
Introduc	tion	vii
Chapter		
1.	BUSINESS REALITY vs. THE CRIMINAL JUSTICE SYSTEM	3
2.	CORPORATE PHILOSOPHY ON INTERNAL INVESTIGATIONS	11
3.	BASIC CONCEPTS OF INTERNAL INVESTIGATIONS	22
4.	BASIC RULES OF CONDUCT	32
5.	INVESTIGATIVE PROCESS	51
6.	RECORD KEEPING AND ADMINISTRATIVE SYSTEMS	63
7.	WRITING INVESTIGATIVE REPORTS	77
8.	A SYSTEM OF INVESTIGATIVE CLASSIFICATION	82
9.	CHARACTERISTICS OF SPECIAL SITUATIONS	89
10.	DEVELOPMENT OF A SYSTEM OF PRECEDENT	107
11.	INTEGRATION OF THE INVESTIGATIVE AND ETHICS PROCESS	111
12.	USING QUALITY MEASUREMENT TECHNIQUES	124
Index	•	165