

# CONTENTS

List of tables	vi
List of figures	vii
Preface	viii
1 Community involvement in the criminal justice system	1
2 The role of the voluntary sector in contemporary Britain	13
3 Volunteers in probation	30
4 The special constabulary	57
5 Victim support	76
6 Towards an ideology of volunteering	88
7 Organizing volunteers	109
8 Conclusions	123
Notes	129
Bibliography	132
Index	143

# LIST OF TABLES

3.1	Rank order of most common tasks undertaken by volunteers	36
3.2	Rank order of different methods used to recruit volunteers	37
3.3	Probation officers' perceptions of their relationships with probation volunteers	50
3.4	Probation volunteers' perceptions of their relationships with probation officers	52
4.1	Police officers' perceptions of their relationships with special constables	71
4.2	Police specials' perceptions of their relationships with police officers	73
6.1	Primary reason for becoming involved in voluntary work	90
6.2	Primary reason for becoming involved in the specific form of voluntary work	93
6.3	Age of volunteers	99
6.4	Social class of volunteers	100
6.5	Comparison of mean-scale scores for three groups of volunteers	101
6.6	Primary reason for continuing with voluntary work	105

# LIST OF FIGURES

2.1	Classification of voluntary agencies within the criminal justice system	16
2.2	Classification of volunteers within the criminal justice system	19
6.1	The volunteer process: a decision-making model	89
6.2	Permanent and variable factors in primary reasons for volunteering	92
6.3	Comparison of offender-scale scores for the three groups of volunteers	102