Content

Preface	5
Udo Reifner	
Financial Education	9
Udo Reifner	
EU General Report	15
Janet Ford/Anwen Jones	
UK Report	37
Udo Reifner	
Germany Report	93
Mario Isidori	
Belgium Report	131
Luisa Anderloni	
Italy Report	173
Chantal Masson	
France Report	203
Janet Ford/Anwen Jones	
Financial Education and Poverty Prevention	241

Udo Reifner

Financial Education

Content

A. The need for increased consumer understanding of financial services	1
B. The particular relevance of financial services for the poor	12

C. Education: More than information and advice

13