

AM I PART OF IT?	2
What 'e-Inclusion' means and why it's important everyone is part of the new digital world	
EVERYBODY WINS WITH E-INCLUSION	4
How e-Inclusion benefits individuals, the economy and society	
E-INCLUSION IN EUROPE TODAY	6
Some graphs to show why e-Inclusion is important	
WHAT IS EUROPE DOING FOR ME?	8
Europe supports e-Inclusion in a variety of ways – We'll show you how	
BETTER BY DESIGN	10
Look here to see how a more thoughtful approach to design can benefit all users	
INFORMATION FOR EVERYONE	12
Why websites sites should be really easy for everyone to use	
A LIFE OF OUR OWN	14
Some examples of how ICT innovations are making everyday life easier for people with disabilities	
A LITTLE HELP FROM TECHNOLOGY	16
How people with disabilities are using technology to live more independently	
OLD, BUT NOT OUT	18
Read about how technology is helping older people to live more active lives	
AGE-FRIENDLY HOMES	20
See how 'smart home technology' gives older people greater freedom in their daily lives	
SERVICES FOR ALL	22
Learn how technology enables the elderly and people with disabilities to access new services	
PERSONAL CARE AT HOME	24
See how personalised care helps older people stay at home for longer	
SWITCHED ON PUBLIC SERVICES	26
Look at how it's essential for everyone to have access to public services online	
NEW HORIZONS FOR INCLUSIVE ICT	28
Read about the new challenges we will have to deal with in future to make sure everyone is included	
RESEARCH FOR AN INCLUSIVE FUTURE	30
Why further research is needed to ensure everyone benefits from ICT	