## contents

	Preface	xv
1	Loss Threats Make for Security Careers	1
	Chapter Overview 1	
	WAECUP 1	
	Waste 2	
	Accident 5	
	Error 8	
	Crime 11	
	Unethical/Unprofessional Practices 17	
	Career Opportunities 19	
	Conclusion 28	
	Review Questions 28	
2	The Evolution of Security and Loss Control	29
	Chapter Overview 29	
	Essential Definitions 29	
	Historical Background 31	
	Image Problems 35	

	Certifications 38 Research 43 Industry Specialization 45 Commercial Reporting Agencies 52 The Insurance Companies 53 Credit Card Companies 54 Conclusion 55 Review Questions 55	
3	Safety Responsibilities	57
	Chapter Overview 57	
	Definitions 58	
	Common Safety Hazards 60	
	Historical Background 62	
	Agency Involvement 64	
	Voluntary Compliance 67 Standards 70	
	Evaluation 81	
	Crisis Management 83	
	Weapons Safety 85	
	Slips and Falls 86	
	Health and Fitness 87	
	First Aid and Cardiopulmonary Resuscitation 88	
	Investigation of Workers Compensation Claims 89	
	Developing a Safety Program: A Case Study 90	
	Conclusion 91	
	Review Questions 92	
4	The Profession	93
	Chapter Overview 93	, ,
	The Problem 93	
	Current Influences on Professionalism 96	
	Loss Control Versus Law Enforcement 99	
	The Ethics of Security and Loss-Control Problems 104	
	Unsolved Loss-Control Problems 106	

	The Future 110	
	Equipment 111	
	Business Attitudes 111	
	Standards 112	
	Professional Snobbery 113	
	Conclusion 114	
	Review Questions 115	
5	The Loss-Control Survey	116
	Chapter Overview 116	
	The Location Chart 117	
	Determining Assets 118	
	Assessing Threats 120	
	Assessing Loss Controls' Response to Threats 121	
	Physical Protection Survey 124	
	Conclusion 140	
	Review Questions 141	
6	Countermeasures Coordination	142
	Chapter Overview 142	
	Cultural Effects 143	
	Liaison and Coordination 145	
	Public Agency Liaison 148	
	Police-Security Liaison 148	
	Crime Watch (Neighborhood Watch) 150	
	Police Crime Prevention 151	
	Off-Duty Police 152	
	Prosecutors 153	
	Private Agency/Association Liaison 154	
	In-House Resources and Liaison Opportunities 157	
	Insurance 165	
	Conclusion 165	
	Review Ouestions 166	

Security and Loss-Control Model 109

7	Technology	167
	Chapter Overview 167	
	Protecting Places 167	
	Protecting People 195	
	Protecting Things 197	
	Conclusion 200	
	Review Questions 201	
	Glossary:Locks 201	
	Technological Terms 210	
8	Legal Dimensions	225
	Chapter Overview 225	
	The U.S. Court System 225	
	Criminal Law 227	
	Espionage and National Defense 235	
	Safety 236	
	Ethical Standards 237	
	Labor Laws 237	
	Third-Party Law Suits (Civil Laws) 239	
	Giving Testimony 244	
	Minimum Standards 246	
	Special Legal Issues 254	
	Polygraph and Psychological Stress Evaluation 260	
	Deputizing Loss-Control Personnel 261	
	Conclusion 262	
	Review Questions 262	
	Glossary: Civil Liability Terms 262	
9	Special Problems in Loss:	
	Computers and Terrorism	264
	Chapter Overview 264	
	Computer Security 264	
	Terrorism 270	
	Conclusion 275	
	Review Questions 276	

10	Disaster Planning	277
	Chapter Overview 277	
	Man-Made Disasters 277	
	Natural Disasters 278	
	Disaster Warning System 280	
	The Contemplation of Doom 281	
	Disaster Control Plan 282	
	Corporate Survival 287	
	Bomb Threats 288	
	Civil Disturbances 289	
	Conclusion 290	
		291
11	Fire Protection	
	Chapter Overview 291	
	What Causes Fire? 292	
	Combustibility of Buildings 292	
	Classes of Fires and Extinguishers 294	
	Automatic Sprinkler Systems 294	
	Fire Brigades 295	
	Fire Control Survey 295	
	Fire Alarm Technology 295	
	Fire Safety in the Home 301	
	What to do when an Alarm Condition is Reached 302	
	Training in Fire Safety 303	
	Fire Protection Plan 304	
	Fire Safety Standards 312	
	Conclusion 313	
	Review Questions 313	
12	Management Perspectives	314
12	Chapter Overview 314	
	Functions of Business Management 314	
	The Business Environment 315	
	Business Problems 316	
	Du3me33 1 10010m3	

Corporate Attitudes 318
Business Views of Loss Control 319
Management Expectations 321
Theories of Management 322
Methods of Evaluation 323
Budgeting 323
Policy 324
Becoming a Manager 327
Leadership Requirements 328
Setting Goals 329
Selling Security and Loss Control 330
Conclusion 332
Review Questions 333

## 13 Inadequate Security: Case Studies Chapter Overview 334

Abduction/Rape from a School Garage 335
Restaurant Guests Mugged 336
Grocery Store Purse Snatch 338
Shot Near Auditorium Parking Lot 339
Night Depository Robbery and Car Theft 340
Roller Skater Assaulted 342
Assault/Car Theft in Hardware Lot 343
Robbery and Homicide on the Golf Course 344
Assult on a Paper Carrier 345
Assault and Attempted Rape of a Coed 347
Condominium Owners Lose Property 348

Assault in Fast-Food Restaurant 353

Deceased's Estate Sues Hotel Corporation 354

Two Rape Victims Sue Apartment Owners 357

Bar Patron Stabbed 359

Convenience Store Clerk Abduction/Murder 360

Brewery Worker Shot 351

Selected Bibliography		363
Books and Articl	es 363	
Other Publication	ns 365	
Selected Papers	365	
Appendix A	Selected Security Periodicals and Journals	366
Appendix B	Selected Security-Related Organizations	370
Appendix C	College Security Programs List	376
Index		385