CONTENTS

Contents	9
Foreword	11
Introduction	13
PART I VIOLENCE IN COMPANIES Chapter 1 - "That's Just Larry"	17
Chapter 2 - Nationwide Violence - Who are the Perpetrators?	25
Chapter 3 - "He Was a Model Employee"	47
Chapter 4 - "Late Again" - Warning Signs & Signals	57
Chapter 5 - Post Office Tragedy, Oklahoma	69
PART II UNDERSTANDING HUMAN BEHAVIOR Chapter 6 - Basic Human Needs - The Meaning of Work	t 87
Chapter 7 - Profile of the Perpetrator	99
PART III PLANNING FOR PREVENTION AND MANAGEMENT	
Chapter 8 - Prevention and Security	107
Chapter 9 - Training Programs and Trauma Plan	121

A DEL TAITED VENTION	
PART IV INTERVENTION Chapter 10 - Care-fronting	141
Chapter 11 - Interventions	155
DADT V. CONCLUSION	
PART V CONCLUSION	168
Chapter 12 - Summary	100
References	172
	1774
Resources	174
	178
Index	1/0