Contents

Contributors Preface		xiii
Par	rt I The Re-emergence of the Domain	1
1.	The Human Contribution to Planning, Scheduling and Control in Manufacturing Industry - Background and Context Bart MacCarthy and John Wilson, University of Nottingham, UK	3
2.	From Anecdotes to Theory: A Review of Existing Knowledge on Human Factors of Planning and Scheduling Sarah Crawford, University of Nottingham, UK and Vincent C.S. Wiers, CMG, The Netherlands	15
3.	Lessons from the Factory Floor Kenneth N. McKay, Memorial University of Newfoundland, Canada	45
Par	rt II Field Studies of Planners, Schedulers and Industrial Practice	65
4.	A Case Study of Scheduling Practice at a Machine Tool Manufacturer Scott Webster, Syracuse University, USA	67
5.	Making Sense of Scheduling: The Realities of Scheduling Practice in an Engineering Firm Sarah Crawford, University of Nottingham, UK	83
6.	Boundaries of the Supervisory Role and their Impact on Planning and Control Howarth Harvey, University of Sunderland, UK	105
7.	Lingering Amongst the Lingerie: An Observation-based Study into Support for Scheduling at a Garment Manufacturer Caroline Vernon, University of Nottingham, UK	135
8.	Decision Support for Production Scheduling Tasks in Shops with Much Uncertainty and Little Autonomous Flexibility Kenneth N. McKay, Memorial University of Newfoundland, Canada and Vincent C.S. Wiers, CMG, The Netherlands	165

vi Contents

9.	Human Factors in the Planning and Scheduling of Flexible Manufacturing Systems Jannes Slomp, University of Groningen, The Netherlands	179
Par	t III Plans, Schedules and Computer Systems	199
10.	Design of a Knowledge-based Scheduling System for a Sheet Material Manufacturer Vincent C.S.Wiers, CMG, The Netherlands	201
11.	Design and Implementation of an Effective Decision Support System: A Case Study in Steel Hot Rolling Mill Scheduling Peter Cowling, University of Nottingham, UK	217
12.	A Field Test of a Prototype Scheduling System Scott Webster, Syracuse University, USA	231
13.	Architecture and Interface Aspects of Scheduling Decision Support Peter G. Higgins, Swinburne University of Technology, Australia	245
14.	Designing and Using an Interactive MRP-CRP System Based on Human Responsibility Nobuto Nakamura, Higashi-Hiroshima University, Japan	281
Pa	rt IV Context and Environment for Planning, Scheduling and Control	309
15.	Assessing the Effectiveness of Manufacturing Information Systems Janet Efstathiou, Anisoara Calinescu, John Schirn, University of Oxford, UK, Lars Fjeldsøe-Nielsen, BizzAdvice, London, UK, Suja Sivadasan, University of Oxford, UK, Julita Bermejo-Alonso, Universidad Alfonso X el Sabio, Spain and Colin J. Neill, Pennsylvania State University, USA	311
16	Planning and Scheduling in the Batch Chemical Industry Jan C. Fransoo and Wenny H.M. Raaymakers, Eindhoven University of Technology, The Netherlands	339
17	 Engineering a Vehicle for World Class Logistics: From Paradox to Paradigm Shift on the Rover 75 Joy Batchelor, Warwick Business School, UK 	355
18	S. A Socio-technical Approach to the Design of a Production Control System: Towards Controllable Production Units Jannes Slomp and Gwenny C. Ruël, University of Groningen, The Netherlands	383

Contents		vii	
19.	Planning and Scheduling in Secondary Work Systems Toni Wäfler, Swiss Federal Institute of Technology, Switzerland	411	
Part	t V Defining the Future Research Domain	449	
20.	Influencing Industrial Practice in Planning, Scheduling and Control Bart MacCarthy and John Wilson, University of Nottingham, UK	451	
Index		463	