

Table of Contents

1	Introduction	1
	Doors Inc.	4
2	Specification Processes and Product Configuration	17
	Specifications	18
	Specification processes	19
	Mass customization and specification processes	23
	Development and use of modules	30
	Product models and configuration systems	33
	Bibliography	40
3	The Procedure	43
	The object-oriented project life cycle	48
	The procedure for developing configuration systems	51
	Development of specification processes (phase 1)	58
	Analysis of product range (phase 2)	59
	Object-oriented modelling (phase 3)	64
	Object-oriented design (phase 4)	77
	<i>Programming (phase 5)</i>	80
	Implementation (phase 6)	82
	Maintenance and further development (phase 7)	83
	Concluding remarks	87
	Bibliography	87

4	Development of Specification Processes	89
	The process of developing specification processes	90
	Step 1: Identifying and characterizing the most important specification processes	92
	Situation at Doors Inc.	98
	Step 2: Analysis of requirements for the specification processes	102
	Doors Inc.: Discussion of targets	114
	Step 3: Designing the future specification process. Definition of configuration system	120
	Doors Inc.: Designing a new specification process	122
	Step 4: Evaluation and choice of solution	126
	Doors Inc.: Evaluation of scenarios	128
	Step 5: Plan of action and organisation of further work	132
	Doors Inc.: Action plan for performing scenario 2	134
	Summary of phase 1 in the procedure	136
	Bibliography	137
5	Analysis of the Product Range	139
	The product programme's readiness for configuration	142
	Theoretical background for analysis of product range	147
	Product variant master	152
	Product range analysis at Doors Inc.	165
	Working method in analysing the product range	168
	Bibliography	170

6	Object-Oriented Modelling	171
	Basic concepts of object-oriented modelling	171
	Object-oriented analysis (OOA)	176
	Developing an OOA model for Doors Inc.	190
	Bibliography	195
7	Knowledge Representation and Forms of Reasoning for Expert Systems	197
	Artificial intelligence, knowledge-based systems and expert systems	197
	Characterization of expert systems	199
	Structure of expert systems	202
	Forms of knowledge representation in the knowledge base	205
	Reasoning in the expert system	211
	Bibliography	216
8	Choosing Configuration Software	219
	What is a standard system?	219
	An overview of forms of programming	222
	Criteria for choosing standard software for product configuration	225
	Criteria for choosing software	226
	Criteria for choosing supplier	232
	Examples of programming expert systems	235
	Bibliography	238

9	Product Configuration at F.L. Smidth	239
	Phase 1: Analysis of specification processes	241
	Phase 2: Product analysis	256
	Phase 3: Object-oriented analysis	263
	Phase 4: Object-oriented design. Choice of software	269
	Phase 5: Programming	269
	Phase 6: Implementation	272
	Phase 7: Maintenance and further development	273
	Conclusion	274
	Index	281