

# TABLE OF CONTENTS

Foreward .....	vii
Acknowledgments.....	xiii
<b>Section 1: The Accelerating Pace of Change. ....</b>	<b>1</b>
1.1: Global Imperatives – The Accelerating Pace of Change <i>Daniel Pantaleo and Nirmal Pal</i> .....	3
1.2: Economic Trends of Change <i>John M. Jordan</i> .....	29
<b>Section 2: New Business Priorities in a World of Accelerating Change .....</b>	<b>47</b>
2.1: Accelerating Innovation <i>Mark Johnson and Josh Suskewicz</i> .....	49
2.2: Business Model Innovation <i>Stacy Comes and Lilac Berniker</i> .....	65
2.3: Process Innovation through Open BPM <i>Mathias Kirchmer</i> .....	87
2.4: Product and Service Innovation <i>Dan Trotzer</i> .....	107
2.5: Agile Strategy Execution - Creating Strategic Alignment <i>Ryan Nichols, Ranga Bodla and Chris Mark</i> .....	133
2.6: From Strategy Execution to Performance Management .....	
<i>Sanjay Poonen, Nenshad Bardoliwalla and Adam Thier</i> .....	151
2.7: Gaining Competitive Advantage from Compliance and Risk Management <i>Amit Chatterjee and David Milam</i> .....	167

<b>Section 3: Cultural Aspects of Pervasive Rapid Change .....</b>	<b>185</b>
3.1: The Talent Supply Chain: Leveraging the Global Talent Market <i>Paul Orleman and Harald Börner .....</i>	187
3.2: Improving Knowledge Worker Performance <i>Tom H. Davenport .....</i>	215
3.3: Protecting Corporate Reputation in an Era of Instant Transparency <i>Herbert Heitmann and Brian Lott .....</i>	237
<b>Section 4: Business-led Information Technology .....</b>	<b>257</b>
4.1: Four Vectors of Business Model Innovation: Value Capture in a Network Era <i>N Venkatraman and John C. Henderson .....</i>	259
4.2: Adaptive I/T Architectures: The Rise of Business Platforms <i>Peter M. Heinkel .....</i>	281
<b>About the Contributors .....</b>	<b>305</b>
<b>Index .....</b>	<b>321</b>